

Voice Mail



Your Trusted Connection

Users Guide

Mailbox ID Number: _____
(your 10 digit phone number)

Your New Password: _____

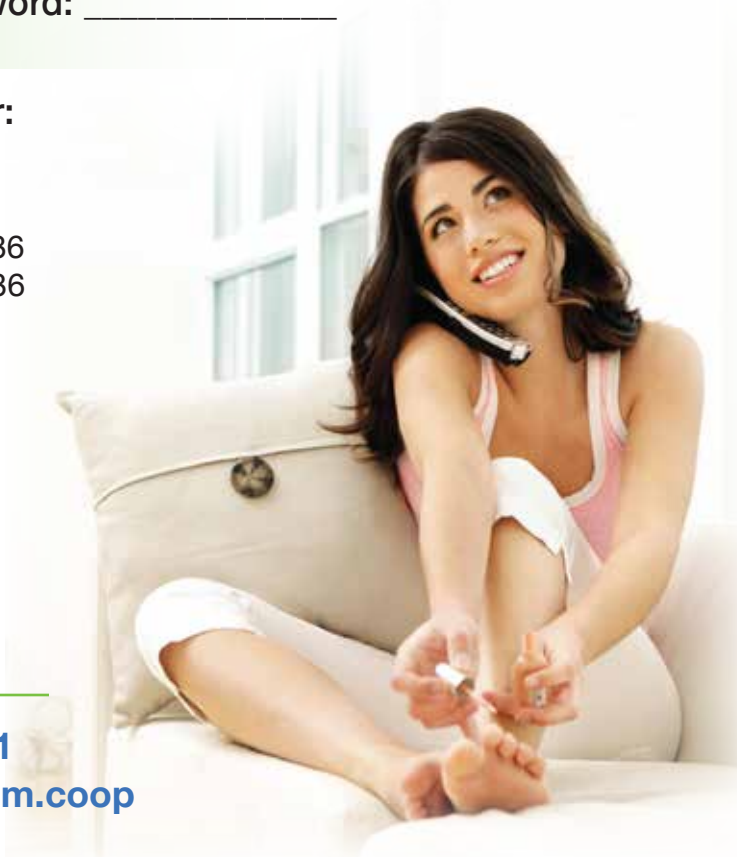
Access Number:

*98

Or

TN - 731-XXX-9586

KY - 270-XXX-9586



1-888-897-8521

www.wktelecom.coop

Voice Mail Options

**Press 1 to get
NEW MESSAGES:**

- 1 = Repeat message
- 2 = Save message
- 3 = Delete message
- 4 = Reply to message
- 5 = Copy message
- # = Leave as new message and go to next message
- * = Back to main menu

**Press 2 to
SEND a MESSAGE:**

- Enter 10 digit number or group list then press # #
- Record message and press #
- To send message press #

**Press 3 to work with
GREETINGS
MENU:**

- 1 = Personal Greeting
- 2 = Extended Absence Greeting
- 3 = System generated greeting or change recording of name
- 5 = Greeting they will hear while you're on the phone
- 6 = Out of hours greeting
- * = Exit Menu

**Press 4 to change
MAILBOX
SETTINGS:**

- 1 = Work w/group list
- 2 = Hands free and time saver options
- 3 = Security options
- 5 = Notification options
- 6 = Additional settings
- * = Exit Menu

**Press 6 to hear
DELETED
MESSAGES:**

- 1 = Repeat
- 2 = Restore
- 3 = Permanently delete
- 4 = Reply
- 5 = Send a copy

**Leave Mailbox & Logon
as another Subscriber:**

- Enter 10 digit phone number followed by #
- Enter pin code followed by #

Helpful Hints:

- Dial 0

To EXIT Mailbox:

- Dial *



All users will need to dial into their voice mail to initialize their new mailbox. Messages will not be able to be retrieved until mail box is initialized.