WEST KENTUCKY RURAL TELEPHONE COOPERATIVE CORPORATION, INC.

OF

MAYFIELD, KENTUCKY

Rates, Rules and Regulations for Furnishing

TELEPHONE SERVICE

AT

CUNNINGHAM FOLSOMDALE LOWES SEDALIA
FAIRDEALING HARDIN LYNN GROVE WEST PLAINS
FANCY FARM HAZEL LYNNVILLE
FARMINGTON KIRKSEY NEW CONCORD WINGO

Filed with PUBLIC SERVICE COMMISSION OF
KENTUCKY

ISSUED September 1, 1967

EFFECTIVE September 5, 1967

West Kentucky Rural Telephone Cooperative Corporation, Inc.

ISSUED BY (Name of Utility)

BY

P. L. Finks

General Manager
WEST KENTUCKY RURAL TELEPHONE COOPERATIVE CORPORATION, INC.

OF

MAYFIELD, KENTUCKY

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P. L. Finks

General Manager
Effective January 1, 1983, pursuant to the conditions imposed by the FCC’s orders in Docket 20828, any customer premises equipment, as defined by the FCC, offered within this tariff shall be provided by the Cooperative for use with new or existing service only so long as such equipment is available from Cooperative inventory, except as otherwise permitted by the FCC and the Public Service Commission.

The Cooperative shall continue to provide maintenance for Cooperative provided customer premises equipment subject to the availability of replacement parts and equipment.

The use and provision of Cooperative provided customer equipment remains subject to the regulations of filed tariffs.
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APPLICATIONS, ESTABLISHMENT AND FURNISHING OF SERVICE

A. APPLICATIONS

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs and the Message Toll Telephone Service Tariffs. They apply to the intrastate services and facilities furnished by the West Kentucky Rural Telephone Cooperative Corporation, Inc., hereinafter referred to as the "Cooperative". Failure on the part of the subscriber to observe these rules and regulations of the Telephone Cooperative, after due notice of such failure, automatically gives the Telephone Cooperative the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs or the Message Toll Service Tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Cooperative found and effective prior to the effective dates of these Tariffs.

D. OBLIGATION AND LIABILITY OF TELEPHONE COOPERATIVE

1. Availability of Facilities

The Telephone Cooperative's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

2. Interruptions of Service

If service is interrupted for more than 24 hours other than by the negligence or wilful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Cooperative. No other liability shall in any case attach to the Cooperative on account of interruptions of service.

Issued October 20, 1976, Effective September 20, 1976

Issued under the authority of Kentucky No. 6523

By [Signature]
Name
Manager
Title
Box 619, Mayfield, Ky.
Address
B. OBLIGATION AND LIABILITY OF TELEPHONE COOPERATIVE

3. Transmitting Messages

The Telephone Cooperative does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Cooperative because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

4. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Cooperative's lines. In establishing connections with the lines of other Companies, the Telephone Cooperative is not responsible or liable for any action of the Connecting Company.

5. Defacement of Premises

The Telephone Cooperative shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Cooperative by reason of any defacement or damage to the subscribers' premises resulting from the existence of the Telephone Cooperative's instruments, apparatus and associated wiring on such premises, or by the installation of removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Cooperative.

6. In the adjustment of charges for overbilling by the Telephone Cooperative, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

Issued November 18, 1980

Effective July 1, 1987

Pursuant to 7 KAR 5:011, Sec. 001

Issued under the authority of Kentucky No. 222

U.R.C.

Name

Manager, P.O. Box 649, Mayfield, KY.

S. Richmond
USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment, instruments and lines furnished by the Telephone Cooperative, on the premises of a subscriber are the property of the Telephone Cooperative, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments, and lines or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to pay any party other than the Telephone Cooperative, without the written consent of the Telephone Cooperative.

2. Customer-Provided Terminal Equipment and Wiring

Customer-provided terminal equipment and wiring may be used with the facility furnished by the Telephone Cooperative, for exchange and long distance message telecommunications service as specified in the following.

a. Responsibility of the Customer

(1) Where exchange and long distance message telecommunications service is furnished for use in connection with customer provided equipment and wiring, the operating characteristics of such equipment and wiring shall be such as not to interfere with any of the services offered by the Telephone Cooperative.

3. Use of Subscriber Service

a. Except as otherwise provided in this Tariff, telephone equipment and facilities are furnished for the use of the subscriber, or employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment, except as the use of the service may be extended in addition to other service which may be separately ordered to joint users, patrons of hotels, members of clubs, patients of hospitals or to person temporarily subleasing subscriber's residential premises, or to approved Sharing and Resale of Basic Local Exchange Service Subscribers of Customer Provided Public Telephones.

Issued April 1, 1997  Effective April 15, 1997
Issued under the authority of Kentucky No. 293

By Glen B. Sears, General Manager, Box 649, Mayfield, KY
b. Except as otherwise provided in this Tariff, service furnished by the Telephone Cooperative is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation of such use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a subscriber who is engaged as a communication common carrier in a public telegram message business, or to approved Sharing and Resale of Basic Local Exchange Service Subscribers, or customer provided public telephones.

(1) Such use is subject to the further provisions that the customer provided equipment and wiring does not endanger the safety of Telephone Cooperative employees or the public; damage, require change in or alteration of, the equipment or other facilities or the Telephone Cooperative; interfere with the proper functioning of such equipment or facilities; impair the operations of the telecommunications system or otherwise injure the public in its use of the Telephone Cooperative's services. These provisions are not subject to any "grandfathering".

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's residential premises. The Telephone Cooperative has the right to refuse to install subscriber service or to permit such service to remain on premises of a public character when the instrument is so located that the public is general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.
USE OF SERVICE AND FACILITIES (CON'T)

3. USE OF SUBSCRIBER SERVICE
   c. In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Telephone Cooperative, and of the other uses for which facilities may be furnished him by the Telephone Cooperative, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Telephone Cooperative are subject to the terms, conditions, and limitations herein specified.

4. TAMPERING WITH EQUIPMENT

The Telephone Cooperative may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Cooperative which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

5. USE OF PROFANE LANGUAGE OR IMPERSONATION OF ANOTHER

The Telephone Cooperative may refuse to furnish or may deny telephone service to any person, firm, or corporation, who over the facilities furnished by the Telephone Cooperative, uses or permits to be used foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

6. HARASSING CALLS

The Telephone Cooperative may disconnect telephone service to any person, firm, or corporation, who, over the facilities furnished by the Telephone Cooperative, makes or permits to be made harassing calls of any type to any other individual with malicious intent.

7. GOVERNMENTAL OBJECTIONS TO SERVICE

The Telephone Cooperative may refuse to furnish or may discontinue telephone service to any person, firm, or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for an illegal purpose.

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service
   a. Application for service must be made on the Telephone cooperative's standard form of application. These applications become contracts when accepted in writing by the Telephone Cooperative, or upon the establishment of service. Applicants are required to pay in advance any applicable installation charges in Part II, page 1 and deposit if required as outlined in Part I, page 7. The terms and conditions specified in such contracts are subject to these

Issued January 26, 1990 Effective February 26, 1990
Issued under the authority of Kentucky No. 2

BY , Manager, Box 649, Mayfield, KY 42066
specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules, or regulations shall act as a modification of the contract to that extent, without further notice.

b. Requests from subscribers for additional service, equipment, etc. may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside move) within the same Telephone Cooperative is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office and the Telephone Cooperative may change the telephone number or the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business so to do.

3. Alterations

The subscriber agrees to notify the Cooperative promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Cooperative's wiring or equipment; and the subscriber agrees to pay the Cooperative's current charges for such changes.

4. Payment for Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Cooperative's tariff, is borne by the Telephone Cooperative. The subscriber agrees to take good care of the instruments and all accessories connected therewith. In case of loss or damage to, or destruction of any of the Cooperative's instruments, or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by
the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any apparatus of wiring installed by the Telephone Cooperative, except upon the written consent of the Telephone Cooperative.

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction of installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

E. TELEPHONE DIRECTORIES

1. Distribution

The Telephone Cooperative will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Cooperative at a reasonable charge.

2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Cooperative, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Cooperative upon request. Subscribers must not deface or mutilate directories. The Telephone Cooperative shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced or mutilated while in possession of the subscriber. No binder, holder or auxiliary cover, except such as may be provided by or with the consent of the Telephone Cooperative, shall be used on or in connection with any directory furnished by the Telephone Cooperative.

F. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Establishment of Credit

The Telephone Cooperative is not obligated to furnish service to any individual or firm that owes for telephone service previously

Issued February 19, 1981  Effective February 19, 1981

Issued under the authority of Kentucky  No.  U.K.C.

By [Signature], Manager, P.O. Box 649, Mayfield, Ky.
Name  Title  Address
rendered at the same or different address, until arrangements have been made to liquidate such previous indebtedness.

2. Deposits for telephone subscribers

The Telephone Cooperative will require new applicants requesting telephone service to pay a deposit if a sufficient credit reference cannot be obtained. The Telephone Company will require a customers who has a proven history of late payments to the Telephone Company to make a deposit prior to or at any time after the provision of a service to the customer has been made. The required deposit will be based on the following requirements:

   a) If a customer has been late 6 out of 12 times during a one-year period or if customer is late over half the times their service has been in effect. Example: The customer has had service for 6 months and they have been late 3 or more times, then a deposit will be charged and/or
   b) The account has been previously disconnected during the past one-year period.

Such deposit will not exceed the actual or estimated rates and charges for the services for a two-month period. The account will be evaluated based on the last 2 months' billing whether a deposit is warranted. If the last 2 month's billings are abnormal, a 12-month average may be obtained to figure the deposit.

The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills.

Such deposit will be refunded when the customer has established credit or in any event after the customer has established a 10 out of 12 month prompt payment history at any time prior to the termination of the provision of the service to the customer. If at any point in time after this refund, the customer begins to be late with payments, another deposit may be charged under the same rules and regulations.

In addition if the customer's bill begins to become excessive ongoing and is delinquent, an additional deposit may be charged in order to equal to a two-month billing of the account.

Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer’s bill on an annual basis. If interest is paid or credited to the customer’s bill prior to twelve (12) months from the date of deposit or the last interest payment date, the payment or credit shall be on a prorated basis.

All such bills rendered by the Telephone Company are due and payable upon receipt.

Issued: July 12, 2012

By: Trevor R. Bonnstetter, CEO
3. Deposits for long distance carriers

The Telephone Company will only require a customer who has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer. No such deposit will be required of a customer that is a successor of a company that has established credit and has not history of late payments to the Telephone Company. Such deposit will not exceed the actual or estimated rates and charges for the service for a two-month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone company’s regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer’s account and any credit balance that may remain will be refunded. If said customer has an outstanding balance with the Telephone Company, any deposit can and will be applied to the outstanding balance of the customer.

Such a deposit will be refunded or credited to the account when the customer has established credit or in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer.

The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to service established or discontinued during the preceding billing period. Such bills are due when rendered. If payment is not received by the payment date, a later payment penalty will apply. Further if no payment is received by the payment date or if a payment or any portion of a payment is received by the Telephone Company after the payment date or if a payment or any portion of a payment is received by the Telephone Company in funds which are not immediately available to the Telephone Company, then a late payment penalty shall be due the Telephone Company. The late factor shall be compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment at a rate of .000292 per day.

4. Equity not to affect regular collection practices.

The fact that an equity has been collected shall in no way relieve the applicant or subscriber from complying with the Telephone Cooperative’s regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the practices of the Telephone Cooperative providing for the

Issued October 28, 2002 Effective December 1, 2002

By: Trevor R. Bonnstetter, General Manager
4. Equity not to affect regular collection practices

Discontinuance of service rendered. The cooperative may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Cooperative to secure payment of such bills or has furnished the Cooperative with a guarantee in writing of such bills.

5. Restoral of service charge

Where service has been discontinued for failure to pay monthly bills and toll charges as authorize above, the regular restoral of service charge will be made and collected by the Cooperative before the telephone is reconnected.

6. Dispute of long distance charges on bill

Customers may dispute any long distance charge at any time. Said dispute will prevent customer from being disconnected as long as the customer has informed West Kentucky Rural Telephone Cooperative of the dispute and is working on the disputed amount with the long distance carrier provided the service. If customer takes no action and no payment is made, telephone service is subject to disconnect because of non-payment.

The Telephone Company will work with the customer on the disputed amount as long as action is being pursued. The customer will have 30 days from the monthly bill the call appears on to either pay the amount after investigation or to have the long distance carrier provide an adjustment for the disputed amount whether it is a partial or full adjustment. If only a partial adjustment is provided by the long distance provided, the customer is responsible for the rest of the charges.

In respect to this dispute, the rest of the billed amounts are due and payable by the customer. The only thing left unpaid will be the disputed amount. Late payments in this case will be waived for this dispute period.

Issued October 28, 2002 Effective December 1, 2002

By: Trevor R. Bonnstetter, General Manager
Calling Restrictions

A customer of the West Kentucky Rural Telephone Cooperative has the right to request in writing calling restrictions (toll restrictions). In other words a form must be signed in order for these type of calling restrictions to be placed on the customer’s line.

This toll restriction is a service that enables customers to restrict certain types of calls from being placed over their exchange line trunks as well as from calls being charged to their exchange number. This restriction is available to basic exchange customers with individual line residence and/or business service.

Listed are the types of calling restrictions permitted for the customer.

1. 900-976 number blocking – blocking of the ability to dial any 900-976 telephone number – no charge – no form to be signed.
2. Roll bar blocking – blocking of all long distance calling from specified residence/business number – charge applied – form must be signed.
3. Toll Bar Exception (TBE) 00 blocking of a specific type of calling arrangement. Toll Bar Exceptions are:
   a. TBE – A – blocking of 3rd number and collect calls
   b. TBE – B – blocking of 3rd number calls only
   c. TBE – C – blocking of collect calls only

When other Toll Bar Exceptions become available, these will be listed.

Condition of Call Restrictions
1. The services are furnished only in connection with individual line service. The service is not available in connection with private branch exchange, coin telephone service and some special and some special type of station instrumentation.
2. Call restriction does not provide restriction of non-chargeable calls to company numbers, such as repair service, public emergency service numbers (911) or 1 + 800 calling.
3. The company shall not be liable to any person for damages of nature or kind arising out of or resulting from, or in connection with the provision of this service including without limitation. The inability of station users to access the operator for any purpose of any restricted codes.
4. Subscribing to toll restriction does not relieve customers of responsibility for calls made prior to this written request.

Issued October 28, 2002 Effective December 1, 2002

By: Trevor R. Bonnstetter, General Manager
APPLICATION OF BUSINESS AND RESIDENCE RATES

A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In offices, stores, factories, mines and all other places of a strictly business nature.

2. In boarding houses, except as noted under B-2, offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries, and other similar institutions.

3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

4. At residence locations when an extension station or extension bell is located in a ship, office or other place of business.

5. In college fraternity houses.

6. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.

7. For all subscribers under the Sharing and Resale Tariff, even though residence directory listings may apply for listings provided for sharing and resale clients.

B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In private residence where business listings are not provided.

2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business, or which have less than five rooms for roomers or which furnish less than ten boarders, provided business listings are not furnished.

3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.
CONSTRUCTION, INSTALLATION, & MAINTENANCE CHARGES

A. GENERAL

1. Lines will be extended in accordance with provisions specified in paragraphs D 1, 2, 3 and 4, Line Extensions, of this tariff.

2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:

   a. The facilities are provided in remote or undeveloped sections outside the Base Rate Area.

   b. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.

   c. The customer's location requires the use of costly private right-of-way.

3. Title to all construction as specified in C below, provided wholly or partly at a customer's expense is vested in the Telephone Cooperative.

4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.

5. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

B. SPECIAL TYPE OF CONSTRUCTION

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customers' premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable - including the cost of installing - less the estimated cost to the Telephone Cooperative of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Cooperative.
2. The duct or ducts required in the underground conduit by theTelephone Cooperative to furnish service shall be reserved for its exclusive use.

3. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Cooperative where the conduit has been inspected in place by the Telephone Cooperative and approved.

C. POLES ON PRIVATE PROPERTY

1. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained and owned by the Telephone Cooperative, subject to such construction charge as may be applicable.

2. Circuits on poles on private property are furnished, owned and maintained by the Telephone Cooperative.

D. LINE EXTENSIONS

1. Facilities Provided Without Construction Charge

Under normal conditions the Telephone Cooperative, without charge, will extend its lines to reach applicants within the exchange service area.
A. GENERAL

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.

2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscriber's service. Special arrangement of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.

3. Names in directory listings shall be limited to the following:
   
a. In connection with residence service:
      (1) The individual name of the subscriber, or
      (2) The individual name of a member of the subscriber's family or a joint user.
   
b. In connection with business service:
      (1) The individual name of the subscriber or joint user, or
      (2) The name under which the subscriber or joint user is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or
      (3) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber or joint user is authorized by such other to use, or
      (4) The individual names of the officers, partner, or employees of the subscriber, or
      (5) The names of departments when such listings are deemed necessary from a public reference viewpoint.

4. Primary Listings
   
a. One listing without charge, termed the primary listing, is provided as follows:
      (1) For each separate subscriber service. When two or more main station lines or P.B.X. trunk lines are consecutively operated, the first number of the group is considered the primary listing.
WEST KENTUCKY RURAL TELEPHONE CORP. CORP. INC.

PART I

APR 15 1997
1st Revised Page 12
Cancels Original Page 12

Pursuant to 807 KAR 5011, SECTION 9(1)

R. REGULAR EXTRA LISTINGS

1. Business extra listings may be the names of partners or members of the firm, if the subscriber or joint user is a partnership or firm; the names of officers of the corporation, if the subscriber of joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber of joint user. No other class of listing, such as service, agency, commodity, etc., will be accepted.

2. Residence extra listings may be the names of members of the subscriber's immediate family.

3. 

4. Regular extra listings are furnished at the rate quoted in the General Exchange Service Tariffs.

5. Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of issue of the directory.

C. SPECIAL TYPES OF EXTRA LISTINGS

1. Duplicate and Cross Reference Listings

a. Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Telephone Cooperative, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.

Issued April 1, 1997    Effective April 15, 1997

Originally Issued September 1, 1967   Effective September 1, 1967

By , General Manager, Box 649, Mayfield, KY
C. SPECIAL TYPES OF EXTRA LISTINGS (continued)

2. Foreign Exchange Listings (continued)

b. The regular extra listing rate applies for each Foreign Exchange Listing.

3. Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for services. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for regular extra listing. A phrase directing the method of calling when a P.B.X. operator is not on duty may be listed in the directory, at regular extra listing rates whenever night connections are provided.

D. SHARED TENANT SERVICES LISTINGS

1. A client of shared tenant services may request the reseller, on his behalf, to obtain listings as specified in this Tariff. All appropriate charges and regulations for directory listings specified herein are applicable to client listings. Client listing charges will be billed to the reseller (customer of record) and will not be billed separately.

2. A client of a reseller who does not require a directory listing but requires that a telephone number be accessible for E-911 or other similar services, must be listed as a Non-Listed listing. The Non-Listed directory number charge will apply per Part II, section B.7.

Issued under the authority of Kentucky No 293

Issued January 1, 1987 Effective January 1, 1987

By Name Title Address

PUBLIC SERVICE COMMISSION OF KENTUCKY

EFFECTIVE

JAN 01 1987

PURSUANT TO KAR 5:011, SECTION 9.11

BY: [Signature]

PUBIC SERVICE COMMISSION MANAGER
EXTENSION STATIONS

1. The monthly rates for extension stations in the Local Exchange Tariffs for each exchange include circuits not exceeding 300 feet in length connecting main and extension stations when both stations are located in the same building or on the same premises. For rates applicable to extension lines extending beyond these limits see the mileage charges section of these General Rules and Regulations.

2. Extension stations are furnished in accordance with such standard wiring plans as may be adopted by the Cooperative.

3. Extension stations are not furnished with Public Telephone Paystations.

4. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code-ringing permitted.

5. Extension stations furnished in connection with flat rate service must be located so as to restrict their use to the customer, his representatives or members of his immediate family.

6. Where either the main or extension station is at a business location, business rates apply to both stations. Extension stations in connection with service furnished at a discount may not be installed at locations where the same discount would not apply for a main station and exchange service.

7. Except as otherwise specified in the Local Exchange Tariffs for each exchange, one bell (ordinary type) is furnished, if desired with each extension station. Such bells must be located at extension stations.

8. When station cut-out keys or bell-cut out keys are installed, the wiring is so arranged that at least one bell is cut in on the line at all times.

9. The rates specified in the miscellaneous equipment section of the General Exchange Service Tariff apply for switches, extension bell, or signalling circuits and associated apparatus used in connection with the wiring plan desired.


Issued under the authority of Kentucky No. 7758 U.R.C.

By , Manager , P.O. Box 649, Mayfield, Ky.
EXTENSIONS OF SERVICE

West Kentucky Rural Telephone Cooperative shall extend service to applicants within the base rate area where it exists without a construction charge except in cases of special requirements as identified by the utility.

An applicant desiring an extension to a proposed real estate subdivision will be required to pay the entire cost of the extension. At the end of each calendar year for a period of not more than ten (10) years the utility shall refund to the applicant who paid for the extension a sum equivalent to the cost of 750 feet of the extension installed for each additional customer connected during the year. There will be no interest paid on any outstanding balances. Total amount refunded shall be on the cost and shall not exceed the amount paid to the utility. After the refund period ends, no refund shall be required.

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE

MAY 30 1997
PURSUANT TO 807 KAR 5011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Issued April 30, 1997 Effective May 30, 1997

BY: Glen B. Sears, Glen B. Sears, General Manager
EMPLOYEES’ TELEPHONE SERVICE

General

The tariff section labeled “Employees’ Telephone Service” is being withdrawn in its entirety.
MILEAGE CHARGES

A. EXTRA EXCHANGE LINE MILEAGE

1. Urban classes of service will be furnished outside the local Base Rate Area, but within the Exchange Area and within the operational limits of the switchboard, associated equipment and lines at the rates quoted in the Local Exchange Service Tariffs plus Extra Exchange Line Mileage Charges for the additional circuit required as quoted in the General Exchange Tariffs.

2. Mileage charges are computed on airline measurement from the location of the main station to the nearest point of the local Base Rate Area boundary and apply to each circuit and to each party line subscriber separately. In those cases where the local Base Rate Area boundary follows the center line of a street or highway, all dwellings or structures within 150 feet of the center line of the street or highway, shall be considered within the said area and shall be furnished service without the application of extra mileage charges. Extra mileage charges are payable in the same manner as charges for associated service.

B. EXTENSION AND P.B.X. STATION MILEAGE

1. Mileage charges apply to the additional circuit required where Extension Station, or Signals, or P.B.X. Stations are located on premises other than those on which the main station of P.B.X. switchboards are located or where they are beyond 300 feet from the main station or P.B.X. switchboard.

2. The rates for Extension of P.B.X. Station mileage are quoted in the General Exchange Service Tariffs.

Issued 9/1/67 Effective

Issued under the authority of Kentucky P.S.C. No.

By , Manager, P. O. Box 649, Mayfield, Ky.

Name Title Address
PAYMENT FOR SERVICE AND FACILITIES

1. The subscriber shall pay for service and facilities monthly in advance except departments, administrations and agencies of the federal, state, county, township or municipal governments and shall pay for toll messages (including charges for messenger service), teletypewriter exchange service messages, and moves and changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

2. All bills for local, toll or miscellaneous services are due when rendered and payable at the office of the Telephone Cooperative 30 days from date of bill.

3. When warranted, in the judgement of the telephone cooperative, special toll bills may be rendered. In such cases the amounts billed are due and payable on demand.

4. In the event of failure by the subscriber or those responsible to pay any regular bill on or before the billing date of the following month, a penalty (see part II, page 3, item 3) will be added to the bill. Upon receipt of following month’s bill, a notice is printed on the bill showing the future disconnect date with the amount due. But a disconnection notice will be sent to the customer thus giving the customer separate written notice. This disconnection notice will afford the customer a 10-day period from delinquent billing date which is customer’s normal monthly billing date to either pay or make arrangements for payment. If payment is not received then disconnection of telephone service will occur at 4:30 p.m. on the stated disconnection date. The customer in this case will receive 2 notices of the pending disconnection for non-payment. One will appear on the regular monthly bill and the second will be mailed and received within 5 days of their monthly bill.

5. Extensions may be given to a customer for payment of the entire bill in an appropriate amount of time not to exceed 5 days. In the event the telephone service is disconnected, service will not be restored until all amounts due at the day of payment are paid in full including the restoral of service charges and deposit if required.

6. The regular restoral of service charge will be made for reconnecting services that have been discontinued for nonpayment of charges due.

Issued September 25, 2000  Effective October 25, 2000

BY: ___________________________ Trevor R. Bonnstetter, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: ___________________________
SECRETARY OF THE COMMISSION
PAYMENT FOR SERVICE AND FACILITIES (con't)

7. In the event the service of a subscriber has been twice denied for nonpayment within the previous 12 months, service may be terminated in lieu of a third denial. Service then may be reestablished at the option of the Cooperative only on the basis of a new application.

8. When telephone service is disconnected for nonpayment, a deposit equal to twice the average monthly bill for the past 12 months will be required if the telephone is not reconnected within 15 days from the date of disconnection. This deposit is in addition to the normal restoration of service charge.

October 25, 2000

Trevor R. Bonnstetter, General Manager
1. A public telephone is an exchange station installed at the Telephone Cooperative's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the Cooperative as suitable and necessary for furnishing service to the general public.

2. Persons with whom arrangements are made by the Telephone Cooperative for the installation of Public Telephones are considered as the agents of the Cooperative in serving the public.

3. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either an agent or the Telephone Cooperative upon written notice.

4. No listings in the directory are allowed in connection with public telephone service except when the agent guarantees the Cooperative a monthly bill as shown later in tariff.

5. Local messages from Public Telephones are charged for at the rates shown in the General Exchange Service Tariffs and Toll Messages are charged for at the Telephone Cooperative's established rates. No charges are applied to connections with the Telephone Cooperative's toll operator, information clerk, repair clerk, business office or any of its duly authorized officials.

Issued 9/1/67 Effective

Issued under the authority of: Kentucky No.
P.S.C.

By ___________________________ Manager P. O. Box 649, Mayfield, Ky.

Name ___________________________ Title ___________________________ Address
CUSTOMER PROVIDED PUBLIC TELEPHONES

DEFINITION AND REQUIREMENTS

1. Access line service for customer-provided public telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public.

2. This access line service is provided on a flat rate basis.

3. This access line service is provided for use with customer-provided noncoin-operated public telephones or customer-provided coin-operated public telephones.

4. Completion of local and IntraLATA Toll Messages are provided by the Telephone Cooperative or authorized WATS resellers.

5. The subscriber shall be responsible for the installation, maintenance and operation of customer-provided public telephones used in connection with this service.

6. Customer-provided public telephones must be connected to the Telephone Cooperative network in compliance with Part 68 of the F.C.C. Rules and Regulations.

7. The service is furnished subject to the condition that all applicable regulations in this Tariff will be adhered to, with the exception of D3 which restricts the use of service and prohibits payment to the customer by another for use of the service.

8. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.

9. This service is not subject to concessions.

10. This service may not be suspended at a reduced rate.

11. Access line service for customer-provided public telephones shall be included on accounts containing other classes of service. A separate account is required for this offering at each location.

12. The Telephone Cooperative is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones.

13. Customer-provided public telephones may not be connected to access lines.

14. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.

Issued January 1, 1987 Effective January 1, 1987

Issued under the authority of Kentucky No. 293
P.S.C.

By , Manager , P.O. Box 649, Mayfield, KY
Name Title Address
DEFINITION AND REQUIREMENTS (continued)

15. COCOTS shall post on or near the pay phone the name and phone number of the owner of the instrument.

16. COCOTS shall post on or near the pay phone the operating instructions for the instrument.

17. COCOTS shall provide and post on or near the instrument a costfree method for reporting complaints and obtaining refunds.

18. COCOTS that accept coins shall accept coins of various denominations shall be capable of returning unused coins.

19. COCOTS shall not charge for calls not completed.

20. COCOTS shall provide access to 911 Emergency Service (where available) free and without the use of a coin.

21. COCOTS shall be FCC registered, hearing aid compatible, and meet federal requirements for size of digits on the instrument.

22. COCOTS shall be mounted in accordance with federal height regulations for disabled persons.

23. COCOTS that provide access to long-distance service shall offer access to all certified long distance carriers through 1-700, 1-800, 1-950 or 10XXX dialing.

24. COCOTS shall offer toll free access to 800 numbers.

25. COCOTS shall not be connected behind a PBX.

26. Coin-only COCOTS that only provide access to the network and do not have a separate approved tariff on file with the Commission shall only charge the telephone company's operated payphone rate reference in Part III-Local Exchange Service Tariff.

Issued December 5, 1991 Effective January 5, 1992

By Glen B. Sears, General Manager
Material (Semi-Public Telephone) located on this page was previously on 18.1 is now deregulated therefore removed from the tariff.
Material (Semi-Public Telephone) located on this page was previously on 18.2 is now deregulated therefore removed from the tariff.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE APR 15 1997
PURSUANT TO 80 KAR 5011,
SECTION 9 (1)
BY: Jordan C. Hill
FOR THE PUBLIC SERVICE COMMISSION

Issued April 1, 1997. Effective April 15, 1997
BY: General Manager Box 649, Mayfield, KY
RURAL LINE SERVICE

1. Rural line service may be furnished for special business of a temporary nature which may not remain in a fixed location for any considerable length of time. In such cases the subscriber may be required to pay the entire cost of the new construction necessary to establish service.

2. Extension stations are furnished in connection with rural stations subject to the provision specified under "Extension Stations" in this section.

Issued December 21, 1979 Effective May 30, 1980

Issued under the authority of Kentucky No. 7758 U.R.C.

By , Manager , P.O. Box 649, Mayfield, Ky.
Name Title Address
SUSPENSION OF SERVICE

1. Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed three months is allowed in any calendar year.

2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No change will be made for restoration of service.

3. The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, directory listings, joint user service, mileage, and miscellaneous equipment.

Issued 9/1/67 _____________________________ Effective _____________________________

Issued under the authority of Kentucky No. P.S.C.

By _____________________________ Manager, P. O. Box 649, Mayfield, Ky.

Name _____________________________ Title _____________________________ Address
Use of Telephone Cooperative facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:

a. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Cooperative must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

b. Subscribers transmitting factual public announcements such as Time, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.

c. Nonpublished telephone service will not be furnished for use with recorded public announcements.

d. Failure to comply with the provisions of this tariff shall be cause for termination of the service.
CONNECTION WITH SUBSCRIBER-OWNED RECORDING EQUIPMENT

A. REGULATIONS

1. General

Subscriber-owner voice recording equipment for the recording of telephone conversations may be used in connection with the facilities of the Telephone Cooperative subject to the following conditions:

a. Connection with Telephone Company Facilities

1) Connection of customer-owned voice recording equipment with the facilities of the Telephone Cooperative shall be made only through recorder connector equipment which contains a device automatically producing a distinctive record tone that is repeated at intervals of approximately fifteen seconds when the recording equipment is in use, except that in the case of a private line service which has no connection with the exchange or toll system of the Telephone Cooperative recorder connector equipment which does not contain the automatic tone device may be used at the option of the customer.

2) Permanent connection shall be made only through recorder connector equipment furnished, installed and maintained by the Telephone Cooperative.

3) Temporary connection for a period not to exceed thirty days may be made for trial or demonstration purposes through portable recorder connector equipment furnished by a recorder manufacturer or his agent, provided such equipment is obtained from the Telephone Cooperative and is connected with the telephone line through jacks installed on the line by the Telephone Cooperative for that purpose.

4) The customer-owned voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the facilities of the Telephone Cooperative or switched on and off.

b. Responsibility of the Telephone Cooperative

Telephone service furnished by the Telephone Cooperative is not responsible for the recording of telephone conversations by means of voice recording equipment. The use of subscriber-owned voice recording equipment in connection with the facilities of the Telephone Cooperative is permitted only on the condition that the

Issued December 10, 1997  Effective January 1, 1998

BY:  [Signature]  Gen. Mgr., Box 649, Mayfield, KY 42066

Secretary of the Commission
b. Responsibility of the Telephone Cooperative

liability of the Telephone Cooperative for damages arising out of mistakes, omissions, interruptions, delays or errors in transmission, or failures of defects in the recorder connector equipment occurring in the course of furnishing service or other facilities and not caused by the negligence of the subscriber, or of the Telephone Cooperative in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failure or defects in the recorder connector equipment occurs.

C. Obligation of the Subscriber

1) The operating characteristics of the subscriber-owned voice recording equipment shall be such as not to interfere with any of the services offered by the Telephone Cooperative that the equipment of the customer is causing or is likely to cause hazard or interference, the subscriber shall make such changes as may be necessary to remove or prevent such hazard or interference.

2) The subscriber indemnifies and saves the Telephone Cooperative harmless against claim for libel, slander, or infringement of copyright arising from the improper use of material transmitted over its' facilities and recorded; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Cooperative, apparatus or systems of the subscriber and against all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Telephone Cooperative.
LIFELINE KENTUCKY

A. GENERAL
1. Lifeline Service is offered in all exchanges to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low income households by providing a monthly credit for residential telephone service.

B. REGULATIONS
1. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residence customers.

2. Eligibility is determined by participation in one of the below programs, or by having a household income at or below 135% of the federal poverty level.
   a. Medicaid
   b. Supplemental Nutrition Assistance Program (T)
   c. Supplemental Social Security
   d. Federal Public Housing
   e. Veterans Pension Benefits (C)
   f. Survivor Pension Benefits (C)
   g. (D)

3. For verification of eligibility, the customer will contact either the Kentucky Cabinet for Health and Family Services to obtain a form listing enrollment in a qualifying program or in the alternative will provide adequate documentation to WK&T. (D)

4. The customer must also certify that no other person at the address on the service order below is receiving any other Lifeline benefits.

5. The customer is to immediately inform the Company upon the cessation of any eligibility.

RATES AND CHARGES
1. The customer will receive a $12.75 ($9.25 federal+$3.50 state) monthly credit for local exchange telephone service. (T)

2. All other customary rates, taxes, and other taxes apply.

*Material appearing on this page previously appeared on duplicate page 22.2.*

Issue Date: October 21, 2016
 Effective Date: December 1, 2016

Issued By: /s/ Trevor R. Bonnstetter
Trevor R. Bonnstetter, Chief Executive Officer
By Authority of Order of the Public Service Commission in
A. APPLICATION OF TARIFF - CUSTOMER CALLING SERVICE

This tariff applied to custom calling services furnished by the West Kentucky Rural Telephone Cooperative Corporation, Inc.

B. REGULATIONS

1. DEFINITIONS

A. Custom Calling Services are optional service offered in addition to regular exchange service to those subscribers served by central offices so arranged to provide such services. The number of Custom Calling Services features available depends upon the type of exchange central office providing the service and is subject to the availability of facilities.

1) Call Forwarding

An arrangement whereby incoming calls may be transferred to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Calls forward by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

2) Call Waiting

A subscriber who is using an exchange line arranged for Call Waiting is alerted, by means of a tone signal, when another called is trying to reach that line. Depressing the receiver switchhook will "hold" the first call so that the waiting call can be answered. Alternation between calls is accomplished by depressing the receiver switchhook.

3) Call Conference - Three Way Calling

Permits an existing call to be held and a second call to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations and should include only one toll call.

EFFECTIVE

JAN 01 1998

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Gen. Mgr., Box 649, Mayfield, KY 42066

A. APPLICATION OF TARIFF - CUSTOMER CALLING SERVICE (con’t)

B. REGULATIONS (con’t)

1. DEFINITIONS (con’t)

4) Speed Calling

Provides for the calling of a regular telephone number by dialing an abbreviated code. Two arrangements are available, either an 8-code capacity or a 30-code capacity. Up to 16 digits may be stored for each telephone number.

2. CONDITIONS

a. Custom Calling features are furnished in association with individual line service only. All features except Call Waiting are also available to Key or Multi-line Systems on an individual line basis.

b. Custom Calling Features may be provided in connection with foreign exchange service.

c. Custom Calling Features are not available on any Private Automatic Branch Exchange System.

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WEST KENTUCKY RURAL TELEPHONE
CORP. CORP. INC.

Material located on this page originally located on 22A and 22B.

A. APPLICATION OF TARIFF - CUSTOMER CALLING SERVICE (con’t)

B. REGULATIONS (con’t)

1. DEFINITIONS (con’t)

4) Speed Calling

Provides for the calling of a regular telephone number by dialing an abbreviated code. Two arrangements are available, either an 8-code capacity or a 30-code capacity. Up to 16 digits may be stored for each telephone number.

2. CONDITIONS

a. Custom Calling features are furnished in association with individual line service only. All features except Call Waiting are also available to Key or Multi-line Systems on an individual line basis.

b. Custom Calling Features may be provided in connection with foreign exchange service.

c. Custom Calling Features are not available on any Private Automatic Branch Exchange System.

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
JAN 01 1998

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

Issued December 10, 1997 Effective January 1, 1998

BY: [Signature], Gen. Mgr., Box 649, Mayfield, KY 42066

Original issue May 5, 1988 effective June 5, 1988
available only to residence customers, and will be applied to the non-recurring charges for the establishment of service for a single telephone line per household at the principal place of residence.

(2) (D)

(3) (D)

(4) The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.

(5) The subscriber must meet the requirements of a state established income test.

(6) Link-Up will be available to persons who are receiving Supplemental Security Income (SSI), Aid for Dependent Children (AFDC), Food Stamps, or Medical Assistance.

(7) Any subscriber who is denied Link-Up certification may file an informal complaint with the Kentucky Public Service Commission if, in the subscriber's opinion, Link-Up certification should have been granted.

A. APPLICATION OF TARIFF - CUSTOM CALLING SERVICE

This tariff applies to custom calling services furnished by the West Kentucky Rural Telephone Cooperative Corporation, Inc.

B. REGULATIONS

1. DEFINITIONS

A. Custom Calling Services are optional services offered in addition to regular exchange service to those subscribers served by central offices so arranged to provide such services. The number of Custom Calling Services features available depends upon the type of exchange central office providing the service and is subject to the availability of facilities.
B. REGULATIONS (con't)

1. DEFINITIONS (con't)

b. Custom Calling Service include the following:

(1) Call Forwarding

An arrangement whereby incoming calls may be transferred to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Calls forward by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

(2) Call Waiting

A subscriber who is using an exchange line arranged for Call Waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. Depressing the receiver switchhook will "hold" the first call so that the waiting call can be answered. Alternation between calls is accomplished by depressing the receiver switchhook.

(3) Call Conference - Three Way Calling

Permits an existing call to be held and a second call to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations and should include only one toll call.

(4) Speed Calling

Provides for the calling of a regular telephone number by dialing an abbreviated code. Two arrangements are available, either an 8-code capacity or a 30-code capacity. Up to 16 digits may be stored for each telephone number.

2. CONDITIONS

a. Custom Calling features are furnished in association with individual line service only. All features except Call Waiting are also available to Key or Multiline Systems on an individual line basis.

b. Custom Calling features may be provided in connection with foreign exchange service.

c. Custom Calling Features are not available on any Private Automatic Branch Exchange System.

Issued May 5, 1988 Effective June 5, 1988

Issued under the authority of Kentucky No.

By Glen B. Sears, Manager, Box 649, Mayfield, KY
CALLING RESTRICTIONS

Restrictions placed on a customer's telephone service prohibiting their ability to dial either 900-976 calls or any toll calls from their assigned number, or charge 3rd number or collect telephone calls to their assigned number.

CONNECTION COMPANY

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONTRACT

The term "contract" refers to the service agreement between a subscriber and the Telephone Cooperative under which service and facilities are furnished in accordance with the provision of the Tariffs applicable.

CUSTOM CALLING SERVICE FEATURES

Custom Calling Services are optional services offered in addition to regular exchange service to those subscribers served by central offices so arranged to provide such services. The number of Custom Calling Service features available depends upon the type of exchange central office providing the service and is subject to the availability of facilities.

CUSTOMER PROVIDED PUBLIC TELEPHONES (COPOTS)

Access line service for customer-provided public telephones is an exchange line service provided at the request of a subscriber for telecommunication use by the general public.

EXCHANGE

The term "exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town, village and its environs. It consists of a central office, together with associated plant used in furnishing communication service within that area.

EXCHANGE AREA

The territory service by an exchange.

EXTRA LISTING

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Issued: June 19, 1992  Effective: July 1, 1992
BY: Glen Sears, General Manager
INDIVIDUAL LINE

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line.)

JOINT USER SERVICE

Joint User Service is an arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate subscriber service is permitted to use the service of a subscriber.

KENTUCKY TELECOMMUNICATIONS RELAY SERVICE

An arrangement which permits hearing or speech impaired Customers who use Telecommunications Device for the Deaf (TDD) or its equivalent, to communicate with hearing person who do not use a TDD. A Company Communications Assistant provides the translation assistance between voice and TDD and vice versa.

LINE CONNECTION CHARGE

Work operation required to provide link between central office and customer premises up to and including protector.

LINK-UP KENTUCKY

Link Up Kentucky provides subsidized assistance to qualifying low income households by providing a credit to the installation and connection charge applicable to the provisioning of residence service.

LOCAL EXCHANGE SERVICE

Local Exchange Service provides for telephone communication within an exchange area in accordance with the provisions of the Telephone Cooperative's Tariff, including the use of exchange facilities as required to establish connection between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

LOCAL MESSAGES

A local message is a communication between subscriber's station within the same exchange area.

Issued: June 19, 1992

Effective: JUL 1 1992

BY: Glen Sears, General Manager
LOCAL MESSAGES

A local message is a communication between subscriber's station within the same exchange area.

SERVICE ORDER CHARGE

Work operation that occurs in business office, traffic, work assignment, revenue, etc. as requested by the customer for work to be performed by the telephone company.

SUBSCRIBER

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same exchange. The privileges, restrictions and rate established for a subscriber to any class of service are limited to the service at one location; and no group treatment or service at separate locations, furnished to one individual or firm is contemplated or implied, except when definitely provided for in the schedule.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5011,
SECTION 9(1)

BY: Jordon C. Fears
FOR THE PUBLIC SERVICE COMMISSION

Issued  April 1, 1997    Effective  April 15, 1997

BY: Glenn B. Street
General Manager, Box 649, Mayfield, KY
WEST KENTUCKY RURAL TELEPHONE
COOP. CORP. INC.

PART I
ORIGINAL PAGE 25

E911 TARIFF

1. Current non-published customers who have not been advised
shall be given 30 days from the effective date of the tariff
filing to request that the utility delete their number from
any E911 services that may be offered. If after 30 days, the
customer has not responded, their numbers will be furnished to
any present or future E911 providers.

2. All new customers who apply for a non-published number after
the effective date of the tariff shall be advised at the time
of request for service that, if and when the utility offers
E911 services, their numbers will be furnished to the E911
provider.

Only those customers with currently non-published numbers or those
that apply before the effective date of the tariff will be given an
option of having their numbers furnished to E911 providers.

Issued March 18, 1991 Effective April 18, 1991
Issued under the authority of Kentucky No. __________
By: ________________, General Manager, Box 649 Mayfield, KY
Telecommunications Relay Service is a new service that will make it possible for deaf, hearing-impaired or speech-impaired persons who use a Telecommunications Device for the Deaf (TDD) to communicate with anyone in the state of Kentucky who does not have a TDD.

Telecommunications Relay Service permits a Company Communications Assistant to complete a call and provide translation assistance between hearing and/or speech impaired customers who use a Telecommunications Device for the Deaf (TDD) and its equivalent, and hearing persons who do not use a TDD. The following conditions apply:

1. Customers originating a call, either by voice or TDD< reach the center via toll free numbers. The center then places a call to the called station as specified by the originating customer. When the two parties are connected, the communications Assistant relays messages between the respective parties in the appropriate voice or TDD format. The completed call is rates and billed as a call from the originating telephone number to the terminating telephone number.

2. Calls may not be place to: (1) 900-9756 numbers; (2) information recordings, e.g. time and weather; or (3) conference calls, calls paid by depositing coins in a public telephone.

3. Dial station rates apply to calls except when additional operator assistance or special billing (e.g. collect, calling card, 3rd number billing) is requested. IN those cases, the applicable class of service rates apply.

The Telecommunications Relay Service will be funded by a monthly surcharge applied to each end user's access line. The surcharge shall be collected by the local exchange company with bills rendered on and after July 1, 1991 and shall be shown as a separate item on the customers billing. All monies collected will be deposited in the Kentucky Telecommunications Relay Service Fund on a monthly basis.

TDD (Telecommunications Devices for the Deaf) will facilitate the use of the telecommunications relay services established pursuant to KRS 278.548 and will facilitate direct to communications between persons who are deaf, hard-of-hearing, and speech-impaired.

Issued April 1, 1997 Effective April 15, 1997

Originally Issued February 15, 1995 Effective March 15, 1995

BY: General Manager, Box 649, Mayfield, KY
Telecommunications Relay Service/TDD

Telecommunications Relay Service is a service that will make it possible for the deaf, hearing-impaired or speech-impaired persons who use a Telecommunications Device for the Deaf (TDD) to communicate with anyone in the state of Kentucky who does not have a TDD.

Effective with the Kentucky Public Service Commission Administrative Case No. 372, the Telecommunications Devices for the Deaf program shall now be renamed “Telecommunications Access Program”.

Issued: June 5, 2006  Effective Date: July 1, 2006

By: ________________
Trevor R. Bonnstetter, CEO

By: ________________
Executive Director
CLASS SERVICE FEATURES

A. APPLICATIONS

1. Class Service Features are a family of incoming and outgoing call management services offered in addition to basic telephone service that allow business and residential subscribers to screen, redirect or return selected calls.

B. DEFINITION OF FEATURE OFFERINGS

1. Repeat Dialing

Repeat Dialing allows the customer to automatically redial the last number dialed. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. Unless canceled, for the next 30 minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

2. Call Return

This feature enables a customer to automatically return the last incoming call whether it is answered or not. Upon activation voice response message stating the number of the party who called and is given the option of returning the call. If the called line is found to be busy, a 30 minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

Issued June 1, 1994 Effective July 1, 1994

BY: Glen B. Sears, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 1 1994

PURSUANT TO 208 AND 5011.
3. Caller I.D.

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller I.D. is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent period of the ringing cycle.

Any customer subscribing to Caller I.D. will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call originates from a multi-line group the telephone number transmitted will always be the main number of the hunt group unless the calling number is Telephone Number (TN) identified within the group.

Caller I.D. is not available on operator-handled calls. Also Caller I.D. may not work from coin telephones or telephones associated with PBX systems.

4. Caller I.D. Blocking

a. Caller I.D. Blocking - per call
   This feature allows a customer to prevent their telephone number on a per-call basis from being seen by someone with calling I.D. service or from being announced to someone with Call Return or Call Screening service. When the feature is activated before a call, a private status message will be sent instead of the number.

b. Caller I.D. Blocking - per line
   This feature enables a customer to make all calls with the delivery of their calling number treated as "private". The feature is applicable to outgoing calls placed from the customer's line.

Issued June 1, 1994, Effective July 1, 1994
4. CALLER I.D. BLOCKING (CON'T)

however, if the preassigned activation code for calling I.D. Blocking—per call is dialed on the line, the calling number may be delivered.

This service is only available upon request to the following entities and their employees—volunteers for lines over which the official business of the agency is conducted including those at the residences of employees—volunteers where the head of the agency certifies to Telephone Company management a need for blocking upon health and safety concerns: (a) Non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies, (b) federal, state and local law enforcement agencies. Operator services and 9-1-1 service takes precedence over Caller I.D. Blocking Per Call and Per Line service with all calling available regardless of the privacy status. The above mentioned are exempted from charges for this service per FCC ruling.

5. Call Trace

This feature enables the customer to initiate an automatic trace of the last incoming call. Upon activation by the customer, the network automatically sends a message to the company’s Annoyance Call Bureau by indicating the calling number, the time the trace was activated and the time the offending call was received. The customer using this feature would be required to contact their servicing law enforcement agency and have presented to the Telephone Company a District Court order authorizing results of traces initiated by the customer to be released directly to the proper authorities for legal handling. There will be a charge to the customer for each annoyance call report provided. The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer. Call Trace may not work from coin telephone or telephones associated with PBX systems.

Issued November 23, 1994 Effective December 23, 1994

BY: Glen B. Sears, General Manager
B. DEFINITION OF FEATURE OFFERINGS (Con’t)

6. Call Name Delivery (CNAM)

This feature allows a subscriber to receive the calling party’s name in addition to the date and time of the call during the first silent interval of the power ringing cycle (before the call is ever answered). The calling party name and calling party number may both be delivered if the subscriber is assigned both CNAM and Calling Number Delivery (CND) which is what West Kentucky Rural Telephone customers will receive. This feature will be offered on a subscription basis to both residential and business subscribers.

If a customer wants to add this feature to their service, they will be charged an installation fee to install this feature on their line. If the customer already has CND, the customer will not automatically be switched to receive the name. They will need to apply/request this feature to add CNAM to the CND feature. As well, when the customer disconnects this feature, a disconnection charge will be applied against the account.

7. Calling Identity Delivery on Call Waiting (CIDCW)

Calling Identity Delivery on Call Waiting is a feature which will allow the subscriber to receive information about a calling party on a waiting call. CIDCW is assignable to all single party line, business group line, and multi-line phone.

While the customer is on the telephone and has the call waiting feature, the Calling Identity Delivery will deliver the number to the customers present Caller I.D. box. The customer must have the Caller I.D. feature and box in order for this feature to work.

If a customer wants to add this feature to their service, they will be charged an installation fee to install this feature on their line. As well, when the customer disconnects this feature, a disconnection charge will be applied against the account.
CLASS SERVICE FEATURES (con’t)

B. DEFINITION OF FEATURE OFFERINGS (Con’t)

8. SELECTIVE CALL REJECTION

Selective Call Rejection allows the subscriber, by first dialing the SCR features access code, to dial-in and through the use of the Screening List Editing (SLEC) feature, store a list of directory numbers from which calls will be rejected. Calls from directory numbers contained on the list will be given a rejection tone or an announcement by the Expanded Announcement System (EAS) feature.
C. REGULATION AND LIMITATIONS OF SERVICES

1. The services are provided subject to the availability of facilities and technical limitations and limited to the company's central offices specifically equipped to provide such service.

2. Class Service Features are available to single party and multiple-line resident and business customers who have rotary dial or touchtone service.

3. Class Service Features will not be provisioned on company provided public telephone service.

4. Operator assisted calls are designed to override the feature calls for emergency purposes.

5. Class Service Features are not available for tie trunks, i.e., business groups that exist in multiple office interconnected by tie trunks.

6. Caller I.D. Blocking Per Call is available upon request, at no charge, as set forth in this tariff.

7. The Company will deliver all numbers, subject to technical limitations. Non-Published telephone numbers are marked in our switches as "private", therefore, no delivery will be made. If a non-published customer wishes to have their number delivered, then a proper request will be accepted from the customer.

8. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of these services, including without limitations, the delivery or non-delivery of calling numbers.

9. Telephone numbers transmitted via Caller I.D. as described in B.3 previously are intended solely for the use of the Caller I.D. subscriber. Resale of this information is prohibited by this tariff.

10. West Kentucky Rural Telephone will offer for sale to any customer a display devise for the Caller I.D. feature at a reasonable given price. We will only be responsible for these
D. RATE APPLICATIONS

a. Installation, disconnection and/or change fees are applicable when any of these services are requested. Fees will be based on the work that is required to connect the customer to any of these services.

b. Installation fees are not applicable when Class Service Features are provided at the same time as the business or residence individual service is established.

c. During selected periods, the Company may use special promotion of the Class Service features. At this time, the installation charges that are always applicable may be waived for a certain period of time. This will only be offered with the Public Service Commission's approval. If other work which would normally require the application of other service charge(s) is requested on the same order, applicable charges will apply.

E. RATE BREAKDOWN PER FEATURE

1. Monthly recurring Charges.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Residence</th>
<th>Business</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Repeat Dialing</td>
<td>$3.00</td>
<td>$4.00</td>
</tr>
<tr>
<td>b. Call Return</td>
<td>3.00</td>
<td>4.00</td>
</tr>
<tr>
<td>c. Caller I.D. with number delivery only</td>
<td>5.50</td>
<td>7.00</td>
</tr>
<tr>
<td>d. Caller I.D. Blocking-per call</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>e. Call Trace</td>
<td>2.00</td>
<td>3.00</td>
</tr>
<tr>
<td>Plus each successful trace</td>
<td>1.00</td>
<td>2.00</td>
</tr>
<tr>
<td>f. Caller I.D. with name/number delivery</td>
<td>6.50</td>
<td>8.00</td>
</tr>
<tr>
<td>g. Caller Identity Delivery on Call Waiting</td>
<td>7.50</td>
<td>9.00</td>
</tr>
<tr>
<td>h. Caller I.D. with number delivery/Caller I.D. Delivery on Call Waiting</td>
<td>7.50</td>
<td>9.00</td>
</tr>
<tr>
<td>i. Caller I.D. with name/number delivery/Caller I.D. Delivery on Call Waiting</td>
<td>8.50</td>
<td>10.00</td>
</tr>
<tr>
<td>j. Selective Call Rejection</td>
<td>3.00</td>
<td>4.00</td>
</tr>
<tr>
<td>k. Feature Package (Caller ID with name/number, Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection)</td>
<td>10.00</td>
<td>N/A (N)</td>
</tr>
</tbody>
</table>

Issued: April 20, 2010
By: Trevor R. Bonnstetter, CEO

Effective: April 21, 2010
CLASS SERVICE FEATURES (con't)

E. RATE BREAKDOWN PER FEATURE (con't)

Combination of Features will be available. Below is the discount with any given combination.

Combination of Features will be available for CLASS and Custom Calling Service Features. Custom Calling Service Features are listed in Part II, Page 5, Section CC.

<table>
<thead>
<tr>
<th>Features</th>
<th>Discount off of combined pricing</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 Features</td>
<td>$1.00</td>
</tr>
<tr>
<td>3 Features</td>
<td>$1.75</td>
</tr>
<tr>
<td>4 Features</td>
<td>$2.50</td>
</tr>
<tr>
<td>5 Features</td>
<td>$3.25</td>
</tr>
<tr>
<td>6 Features</td>
<td>$4.00</td>
</tr>
<tr>
<td>7 Features</td>
<td>$4.75</td>
</tr>
<tr>
<td>8 Features</td>
<td>$5.50</td>
</tr>
<tr>
<td>9 Features</td>
<td>$6.25</td>
</tr>
<tr>
<td>10 Features</td>
<td>$7.00</td>
</tr>
</tbody>
</table>

Following Public Service Commission approval on this offering, the Telephone Cooperative will begin application of these discounts on the billing date of the customers who have more than one feature whether it be a CLASS or Custom Calling Service Feature. This should alleviate pro-rating of the bills and any misunderstanding by the customer. This should also eliminate as much confusion as possible for the customer and any possibility of error on the customer's bill.
Distinct*RING

Distinct*RING is a service which allows two or three Directory Numbers (DNs) to be assigned to the same line. This allows a subscriber to receive calls on up to three (3) separate numbers without installing additional lines. A distinctive ringing pattern is provided for each DN so that the subscriber can identify the incoming calls.

Distinct*RING is offered in the following format.
Distinct*RING I consists of one additional telephone number associated with a single line. Distinct*RING II consists of two additional telephone numbers associated with a single line.

A. REGULATIONS AND LIMITATIONS

1) This service is available to individual line residence and business customers.

2) This service is not compatible with PBX trunk service, paging services, company or customer provided public telephone service, lines equipped with hunting arrangements, foreign exchange service and with access lines terminating in customer premises switching or key equipment. Distinct*RING may not be compatible with all types of customer provided telephone equipment.

3) Distinct*RING service is provided subject to the availability of facilities.

4) Distinct*RING customers can have any one or all or the telephone numbers listed in the directory.

5) When establishing Distinct*RING service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated:

a. All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding is activated.

EFFECTIVE September 1, 1995

Glen B. Sears, General Manager
A. REGULATIONS AND LIMITATIONS (CON'T)

5. b. The main telephone number only will be forwarded when Call Forwarding service is activated. The additional Distinct*Ring service numbers will continue to ring and may be answered at the subscriber's premises.

Applicable charges will be applied to Call Forwarding Service when activated on both numbers.

6) Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of Distinct*Ring service.

7) Call Waiting Features may be applied to Distinct*Ring Service with charges being applicable on each line.

8) Distinct*Ring Service telephone numbers may be non-published with applicable charges being applied.

9) Distinct*Ring listing must be either business or residence as identify by the class of service with no access line being counted.

10) The applicable rates are those specified in the current price list on file with the PSC and available at all office locations.

11) The Company may increase or decrease rates within the specified ranges in this Tariff following 30 days notice to the Commission and notice to active customers.
RATES

A. RESIDENCE

1. Distinct*Ring
   a. One additional telephone number with distinctive ringing, per line $3.00
   b. Two additional telephone numbers with distinctive ringing, per line $5.00

B. BUSINESS

1. Distinct*Ring
   a. One additional telephone number with distinctive ringing, per line $4.00
   b. Two additional telephone numbers with distinctive ringing, per line $7.00

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE SEP 01 1995
PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: Glen B. Sears, General Manager

ISSUED August 1, 1995 EFFECTIVE September 1, 1995
NON-LOCAL DIRECTORY ASSISTANCE SERVICE (NDA)

A. Description

Non-Local Directory Assistance (NDA) involves the supplying of assistance in determining or attempting to determine the telephone number of a party outside the Company’s local calling area and home NPA service for the originating line.

B. Regulations

1. Customers can receive up to 2 numbers per request for NDA. No free NDA calls will be allowed for any customer. The fee applies whether or to the Directory Assistance agent furnishes the requested telephone number (2); e.g., the requests telephone number is unlisted, non-published or no record can be found.

2. A credit allowance for NDA service will be provided upon request if a customer experiences poor transmission quality, is cut off, receives an incorrect telephone number or misdials the intended NDA service number.

C. Rates and Charges

1. Non-Local Directory Assistance (NDA)

Per call charge..........................................................$1.75 (I)
call

Issued: January 6, 2010
Effective: February 1, 2010

BY: ___________________________, Trevor R. Bonnstetter, CEO
LOCAL DIRECTORY ASSISTANCE SERVICE (NDA)

D. Description

Local Directory Assistance (LDA) involves the supplying of assistance in determining or attempting to determine the telephone number of a party inside the Company’s local calling area and home NPA service for the originating line.

E. Regulations

1. Customers can receive up to 2 numbers per request for LDA. No free LDA calls will be allowed for any customer. The fee applies whether or to the Directory Assistance agent furnishes the requested telephone number (2); e.g., the request's telephone number is unlisted, non-published or no record can be found.
2. A credit allowance for LDA service will be provided upon request if a customer experiences poor transmission quality, is cut off, receives an incorrect telephone number or misdials the intended LDA service number.
3. Those customers certified by a physician and unable to use a telephone company provided directory because of a visual or physical handicap are exempt from the charges for LDA service.

F. Rates and Charges

2. Local Directory Assistance (NDA)

Per call charge.................................................................$1.75 (I)
call

Issued: January 6, 2010
Effective: February 1, 2010

BY: Trevor R. Bonnstetter, CEO
MOBILE SERVICE PROVIDER INSTALLATION FOR SPECIAL CIRCUITS CHARGES

When mobile service providers request through an ASR process installation of T1 circuits, but not limited to T1, the requesting party will be required to advance a deposit to guarantee the legitimacy of work requested. When work is performed and said customer maintains service with West Kentucky Rural Telephone for a one-year period, then the deposit will be refunded in full with no interest upon customer request.

Deposit for installation of facilities to said location would be billed at the following rates.

Up to 2 miles (10,560 feet) -- $2,500.00

Over 2 miles (10,561 feet plus) -- $5,000.00

All monies will be paid up front prior to any work being started. At any point and time the mobile service provider decides to discontinue service after work has begun and is under the one-year period, monies paid will NOT be refunded.

This deposit will be applied to outstanding equipment and installation costs incurred by West Kentucky Rural Telephone should said mobile service provider decide against maintaining the service with cooperative.

Issued August 23, 2000 Effective September 23, 2000

BY: Trevor R. Bonnstetter, General Manager
DISPUTES OF TELEPHONE CALLS BY ALTERNATE CARRIERS

When a customer disputes a telephone call on their bill the following steps are to be taken to ensure the customer's responsibility and the telephone company's obligation to work with the customer. It is the customer's obligation to report the dispute. If not reported, all charges are due and payable prior to the next billing.

1. A call is considered disputed effective with the billing date when the customer contacts the telephone company. As stated, the dispute reverts to the date of the most recent billing for the customer which reflects the charge.
2. The customer's account will not be accessed a penalty nor will the telephone service be disconnected until the end of the 60 day period has passed unless non-disputed charges are not paid in full.
3. The customer is provided with the appropriate telephone number of the company from which they were billed. This telephone number is printed on top portion of the customer's bill. The telephone company does not intervene on behalf of the customer.
4. The customer has 60 days from the original billing date to resolve the situation or make payment.
5. At the end of this 60 day period, if resolution has not been made, the charge is due and payable by the customer.
6. During this time period, the customer will receive 2 letters from the telephone company.
   a. The first letter will be mailed upon notification of the customer of the dispute and said letter will show the amount disputed and the final date of resolution.
   b. The second letter will follow 30 days after the initial billing reminding the customer of the resolution date which will be the next billing.
7. At the end of the 60 day time table, if resolution has not been made, the charge is owed by the customer and must be paid. If payment is not received, the customer will be accessed a penalty and if payment is still not received by the time for disconnection, the telephone service can and will be disconnected.

Example:
- Customer is on the 5th billing cycle.
- July 5, 2006 – Bill generated with charge on it.
- Customer acknowledges unknown call with the telephone company.
- Customer will receive a letter 30 days after initial billing reminding them of the final date for dispute resolution. – This letter will be produced in the August 5, 2006 timeframe.
- If resolution is not made by September 5, 2006, telephone service will be charged a penalty and will be subject to disconnect when the next disconnection for that billing cycle comes around.

Effective date August 1, 2006

By: __________________________, Trevor R. Bonnstetter, General Manager
DistinctRing will be modeled based on information gathered using our CLASS feature interest as a base. CLASS feature interest by our customers average 3% of all access lines.

**********

14,947 RESIDENTIAL customers as of June 30, 1995

For a one month period, if

2% X 14,947 = 299 customers X $3.00 = $897.00 -- 1 addt’l ring
1% X 14,947 = 150 customers X $5.00 = $745.00 -- 2 addt’l rings

recoup of cost - $1,642.00 in one month.

**********

1,017 BUSINESS customers as of June 30, 1995

For a one month period, if

1% X 1,017 = 10 customers X $4.00 = $40.00 -- 1 addt’l ring
1% X 1,017 = 10 customers X $7.00 = $70.00 -- 2 addt’l rings

recoup of cost - $110.00 in one month.

**********

Total recoup of costs using both residential and business customers for a one month period

***************

* $1,752.00 *

***************

This figure could increase in % due to plans being spread by word of mouth to friends, knowledge of new feature, etc.

The project based on any type of change of the market should be totally compensated for its initial costs in an 18 month period.

$30,850 / 18 months = $1,713.89 average monthly costs to recoup.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 01 1995
PURSUANT TO 807 KAR 5011,
SECTION 9 (1)
BY: Judd C. Neel
FOR THE PUBLIC SERVICE COMMISSION
2 Part II
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<td>7.2 &amp; 7.3</td>
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<td>E911 Service Trunks to a PSAP</td>
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<td>Evening Rates, Toll Service</td>
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<tr>
<td>Extension Bell Installation Charges</td>
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</tr>
<tr>
<td>Extension Telephone Installation Charges</td>
<td>1</td>
</tr>
<tr>
<td>Extra Directory Listings Charges: Residence and Business</td>
<td>4</td>
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<tr>
<td>Initial and Overtime Periods, Toll Service</td>
<td>11</td>
</tr>
<tr>
<td>In-Place Telephone Equipment</td>
<td>15</td>
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<tr>
<td>In-Place Telephone Equipment Rates</td>
<td>15</td>
</tr>
<tr>
<td>Inside Moves and Changes Charges</td>
<td>1</td>
</tr>
<tr>
<td>Intrastate Long Distance &amp; WATS Service Concurs with SCB</td>
<td>14</td>
</tr>
<tr>
<td>Service Description</td>
<td>Page</td>
</tr>
<tr>
<td>-------------------------------------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Intrastate Access Service Tariff Concurs w/Duo Co. Telephone</td>
<td>17</td>
</tr>
<tr>
<td>Liability of Telephone Cooperative, Toll Telephone Service</td>
<td>8</td>
</tr>
<tr>
<td>Limited Conversation, Toll Telephone Service</td>
<td>8</td>
</tr>
<tr>
<td>Line Connection Charge</td>
<td>4</td>
</tr>
<tr>
<td>Link-Up Kentucky</td>
<td>1</td>
</tr>
<tr>
<td>Main Station Charges</td>
<td>1</td>
</tr>
<tr>
<td>Message Toll Telephone Service</td>
<td>8</td>
</tr>
<tr>
<td>Mileage Charges</td>
<td>2</td>
</tr>
<tr>
<td>Miscellaneous Charges</td>
<td>4 &amp; 13</td>
</tr>
<tr>
<td>Mobile Service Plan</td>
<td>23 - 25</td>
</tr>
<tr>
<td>Move and Change Charges</td>
<td>7</td>
</tr>
<tr>
<td>Non-Listed and Non-Published Listing Charges</td>
<td>4</td>
</tr>
<tr>
<td>Number Change Charges</td>
<td>4</td>
</tr>
<tr>
<td>Night Rates, Toll Service</td>
<td>10</td>
</tr>
<tr>
<td>Obligation of Customer, Toll Telephone Service</td>
<td>8</td>
</tr>
<tr>
<td>Outside Move Charges</td>
<td>1</td>
</tr>
<tr>
<td>Paystation Access Charges</td>
<td>3</td>
</tr>
<tr>
<td>PBX Trunk Rates</td>
<td>7</td>
</tr>
<tr>
<td>Penalty Charge</td>
<td>3</td>
</tr>
<tr>
<td>Person-To-Person, Toll Service</td>
<td>10</td>
</tr>
<tr>
<td>Premium Area Calling Service</td>
<td>26 - 29</td>
</tr>
<tr>
<td>Private Line Access Charges</td>
<td>2 &amp; 3</td>
</tr>
<tr>
<td>Public Telephone Charges for Customer Provided Equipment</td>
<td>15</td>
</tr>
<tr>
<td>Pushbutton Dial Charges</td>
<td>3 &amp; 13</td>
</tr>
</tbody>
</table>
WEAST KENTUCKY RURAL TELEPHONE

RATES AND CHARGES

INDEX -- PART II PAGE 3

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Repair Charges Customer-Provided Equipment .................. 15
Residence Access Line Charges .................................. 2
Service Order Charge ............................................. 4
Service Connection Charges ...................................... 1
Service Connection Charges Do Not Apply ...................... 2
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Station-To-Station, Toll Service ................................ 9 & 10
Supplemental Equipment Charges ............................... 13
Telecommunication Relay Service/TDD ......................... 7
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Timing of Message, Toll Service ................................ 11
Toll Free Service .................................................. 3 & 4
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PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE

NOV 01 1996

PURSUANT TO 607 KAR 5.011,
SECTION 9 (1)

BY: ESTELLE C. FLUEL
FOR THE PUBLIC SERVICE COMMISSION
RATES AND CHARGES

A. SERVICE CONNECTION CHARGES

The following service charges are based on the cost of the work functions required: i.e., service order, line connection, and premise visit. Service charges that involve premise work may involve a charge in addition to the initial non-recurring charge.

<table>
<thead>
<tr>
<th>Non-Recurring Charge</th>
<th>Business</th>
<th>Residence</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Station Connection Charge</td>
<td></td>
<td></td>
</tr>
<tr>
<td>a. Service Call</td>
<td>$18.50*</td>
<td>$18.50*</td>
</tr>
<tr>
<td>2. Move and Change Charges</td>
<td>$11.00*</td>
<td>$11.00*</td>
</tr>
<tr>
<td>3. Change Type or Color</td>
<td></td>
<td></td>
</tr>
<tr>
<td>a. Service Call</td>
<td>$11.00*</td>
<td>$11.00*</td>
</tr>
<tr>
<td>4. Reconnection Charge</td>
<td></td>
<td></td>
</tr>
<tr>
<td>a. Charges for the reconnection of telephone service that has been disconnected for non-payment of any amount due.</td>
<td>$11.00*</td>
<td>$11.00*</td>
</tr>
</tbody>
</table>

*Plus applicable wiring/handling charged by Coop.

B. (This Section is Deleted)
A. SERVICE CONNECTION CHARGES (con’t)

5. Service Charge on Customer-Owned Equipment
   a. Charges for service on customer owned equipment causing interference or service problems
      $45.00   $40.00

6. Service Connection Charges Do Not Apply
   a. Public Pay Station established for the use of the general public (but not including coin-box service at locations which are classed as Semi-Public).
   b. Service changed from a residence to a business classification, except when a name change is requested by the customer.
   c. Service changed from a business to a residence even though a number change is made.
   d. When service is terminated.
   e. Service re-established after the destruction or partial destruction of the subscriber’s premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with the re-establishment of service at the old location.

B. MILEAGE, CLASS OF SERVICE, RATES

1. Mileage Charges
   a. Station equipment, after 1st 300’, each 300’ or fraction thereof $ .40
   b. Mileage charges per cable mile for foreign exchange service and alarm circuits $4.25 per mile

Issued March 10, 1997 Effective April 10, 1997

BY: Glen B. Sears, General Manager
### B. MILEAGE, CLASS OF SERVICE, RATES (CON’T)

The below rates apply to all classes of service.

2. **Class of service**

<table>
<thead>
<tr>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>a.</strong> Residence Line Access Charge</td>
</tr>
<tr>
<td><strong>b.</strong> Business Line Access Charge</td>
</tr>
<tr>
<td><strong>c.</strong> COCOT Line Access Charge</td>
</tr>
</tbody>
</table>

3. **Penalty Charge**

   A $10.00 Penalty will be added if bills are not paid on or before next billing date.
B. MILEAGE, CLASS OF SERVICE, RATES (Con’t)

4. This tariff governed, except as otherwise specified herein by the General Rules and Regulations, of Kentucky No. \_\_\_ and by the General Exchange Tariffs of Kentucky No. \_\_\_ which are hereby quoted in this tariff or in the General Rules and Regulations and General Exchange Tariff are for periods of one month, payable monthly in advance, entitle the customer to exchange telephone service with the Cunningham, Fairdealing, Fancy Farm, Farmington, Folsomdale, Hardin, Hazel, Kirksey, Lowes, Lynn Grove, Lynnville, new Concord, Sedalia, West Plains, and Wingo exchanges.

5. Vacation Rates

Vacation rates will be one-half of regular rates and will not be extended for a period longer than 5 months each year. At the end of 5 months, regular rates will be re-established.

6. Toll Free Service

<table>
<thead>
<tr>
<th>EXCHANGE</th>
<th>TOLL FREE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cunningham (270-642)</td>
<td>Bardwell 270-628</td>
</tr>
<tr>
<td></td>
<td>Fancy Farm 270-623</td>
</tr>
<tr>
<td></td>
<td>Lowes 270-674</td>
</tr>
<tr>
<td>Fairdealing (270-354)</td>
<td>Benton 270-527</td>
</tr>
<tr>
<td></td>
<td>Hardin 270-437</td>
</tr>
<tr>
<td>Fancy Farm (270-623)</td>
<td>Cunningham 270-642</td>
</tr>
<tr>
<td></td>
<td>Folsomdale 270-856</td>
</tr>
<tr>
<td></td>
<td>Lowes 270-674</td>
</tr>
<tr>
<td></td>
<td>Mayfield 270-247</td>
</tr>
<tr>
<td></td>
<td>Mayfield 270-251</td>
</tr>
<tr>
<td></td>
<td>West Plains 270-658</td>
</tr>
<tr>
<td>Farmington (270-345)</td>
<td>Lynnville 270-382</td>
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<tr>
<td></td>
<td>Mayfield 270-247</td>
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<tr>
<td></td>
<td>Mayfield 270-251</td>
</tr>
<tr>
<td></td>
<td>Sedalia 270-328</td>
</tr>
<tr>
<td></td>
<td>Wingo 270-376</td>
</tr>
<tr>
<td>Folsomdale (270-856)</td>
<td>Fancy Farm 270-623</td>
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<tr>
<td></td>
<td>Lowes 270-674</td>
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<tr>
<td></td>
<td>Mayfield 270-247</td>
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<td></td>
<td>Mayfield 270-251</td>
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<tr>
<td></td>
<td>West Plains 270-658</td>
</tr>
</tbody>
</table>

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE

APR 04 2000

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: [Signature]
SECRETARY OF THE COMMISSION

Issued April 4, 2000
Effective April 4, 2000

By: [Signature] Trevor R. Bonnstetter, General Manager
B. MILEAGE, CLASS OF SERVICE, RATES (Con't)

6. Toll Free Service (con't)

<table>
<thead>
<tr>
<th>EXCHANGE</th>
<th>TOLL FREE</th>
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</thead>
<tbody>
<tr>
<td>Hardin (270-437)</td>
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</tr>
<tr>
<td>Benton</td>
<td>270-527</td>
</tr>
<tr>
<td>Fairdealing</td>
<td>270-354</td>
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<tr>
<td>Murray</td>
<td>270-753</td>
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<tr>
<td>Murray</td>
<td>270-759</td>
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<tr>
<td>Murray</td>
<td>270-762</td>
</tr>
<tr>
<td>Murray</td>
<td>270-767</td>
</tr>
<tr>
<td>Hazel (270-492)</td>
<td></td>
</tr>
<tr>
<td>Lynn Grove</td>
<td>270-435</td>
</tr>
<tr>
<td>Murray</td>
<td>270-753</td>
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<tr>
<td>Murray</td>
<td>270-759</td>
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<tr>
<td>Murray</td>
<td>270-762</td>
</tr>
<tr>
<td>Murray</td>
<td>270-767</td>
</tr>
<tr>
<td>New Concord</td>
<td>270-436</td>
</tr>
<tr>
<td>Cottage Grove, TN</td>
<td>901-782</td>
</tr>
<tr>
<td>Puryear, TN</td>
<td>901-247</td>
</tr>
<tr>
<td>Kirksey (270-489)</td>
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<tr>
<td>Lynn Grove</td>
<td>270-435</td>
</tr>
<tr>
<td>Murray</td>
<td>270-753</td>
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<tr>
<td>Murray</td>
<td>270-759</td>
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<tr>
<td>Murray</td>
<td>270-762</td>
</tr>
<tr>
<td>Murray</td>
<td>270-767</td>
</tr>
<tr>
<td>Lowes (270-674)</td>
<td></td>
</tr>
<tr>
<td>Cunningham</td>
<td>270-642</td>
</tr>
<tr>
<td>Fancy Farm</td>
<td>270-623</td>
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<td>Folsomdale</td>
<td>270-856</td>
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<td>Mayfield</td>
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<td>Mayfield</td>
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<tr>
<td>West Plains</td>
<td>270-658</td>
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<td>Lynn Grove (270-435)</td>
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<tr>
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<tr>
<td>South Hazel</td>
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<tr>
<td>Murray</td>
<td>270-753</td>
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<tr>
<td>Murray</td>
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<tr>
<td>Murray</td>
<td>270-762</td>
</tr>
<tr>
<td>Murray</td>
<td>270-767</td>
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<tr>
<td>Lynnville (270-382)</td>
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<tr>
<td>Farmington</td>
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<tr>
<td>Mayfield</td>
<td>270-247</td>
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<tr>
<td>Mayfield</td>
<td>270-251</td>
</tr>
<tr>
<td>Sedalia</td>
<td>270-328</td>
</tr>
<tr>
<td>Wingo</td>
<td>270-376</td>
</tr>
</tbody>
</table>
### B. MILEAGE, CLASS OF SERVICE, RATES (Con’t)

6. Toll Free Service (con’t)

<table>
<thead>
<tr>
<th>EXCHANGE</th>
<th>TOLL FREE</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Concord (270-436)</td>
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</tr>
<tr>
<td>Hazel</td>
<td>270-492</td>
</tr>
<tr>
<td>South Hazel</td>
<td>901-498</td>
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<tr>
<td>Murray</td>
<td>270-753</td>
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<tr>
<td>Murray</td>
<td>270-759</td>
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<tr>
<td>Murray</td>
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<tr>
<td>Murray</td>
<td>270-767</td>
</tr>
<tr>
<td>Sedalia (270-328)</td>
<td></td>
</tr>
<tr>
<td>Farmington</td>
<td>270-345</td>
</tr>
<tr>
<td>Lynnville</td>
<td>270-382</td>
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<tr>
<td>Mayfield</td>
<td>270-247</td>
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<tr>
<td>Mayfield</td>
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</tr>
<tr>
<td>Wingo</td>
<td>270-376</td>
</tr>
<tr>
<td>West Plains (270-658)</td>
<td></td>
</tr>
<tr>
<td>Fancy Farm</td>
<td>270-623</td>
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<tr>
<td>Folsomdale</td>
<td>270-856</td>
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<tr>
<td>Lowes</td>
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<td></td>
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<td>Farmington</td>
<td>270-345</td>
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<td>Lynnville</td>
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<tr>
<td>Mayfield</td>
<td>270-247</td>
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<tr>
<td>Mayfield</td>
<td>270-251</td>
</tr>
<tr>
<td>Sedalia</td>
<td>270-328</td>
</tr>
</tbody>
</table>

---

**Public Service Commission of Kentucky**

**Effective**

**APR 04 2000**

**Pursuant to 807 KAR 5.011, Section 9 (1)**

**By:** [Signature]

**Secretary of the Commission**

---

**Issued April 4, 2000**

**Effective April 4, 2000**

**By:** [Signature] Trevor R. Boonstetter, General Manager
West Kentucky Rural Telephone
Coop. Corp. Inc.

Part II
2nd Revised Page 4.3
Cancels 1st Revised Page 4.3

Material on this page has been re-located from Part II Original Page 4.1.

B. MILEAGE, CLASS OF SERVICE, RATES (Con’t)

7. Directory Listings: Extra, Non-Published, Non-Listed, Shared Tenant

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Monthly Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Extra residence listing</td>
<td>$.35</td>
</tr>
<tr>
<td>b. Extra business listing</td>
<td>$.45</td>
</tr>
<tr>
<td>c. Non-published listing</td>
<td>$.35</td>
</tr>
<tr>
<td>d. Non-Listed listing</td>
<td>$.35</td>
</tr>
<tr>
<td>e. Shared Tenant Services client</td>
<td>$.35</td>
</tr>
</tbody>
</table>

C. MISCELLANEOUS

a. Service Order charge                 | $3.50          |
| Line Connection Charge (Switch Charge) | $7.50 per line connection |
| Return Check Charge                    | $25.00 per return check |
| AutoCron                               | $10.00 monthly charge |

The process which announces that a West Kentucky telephone number has been changed and the new number is stated.

Issued June 11, 2004

BY: ____________________________
Gen. Mgr. Box 699, Mayfield, KY 42066

Original issue ----- 12/2/87 effective 1/1/88
CC. CUSTOM CALLING SERVICE RATES

The following monthly rates and/or non-recurring charges apply to Custom Calling Service features and are in addition to the rates and charges applicable to the associated service, equipment, and facilities.

1. Call Forwarding, each line  
   Residence $1.50  
   Business $2.25  

2. Call Waiting, each line  
   $1.50  
   $2.25  

3. Call Conferencing, (3 way Calling), each line  
   $1.50  
   $2.25  

4. Speed Calling, each line  
   a. 8 codes  
      $1.50  
      $2.25  
   b. 30 codes **  
      $2.00  
      $3.00  

5. Combination of Services

   Combination of features will be available for CLASS and Custom Calling Service Features. CLASS features are listed in Part I Page 30 Section B. Discounts are listed below.

<table>
<thead>
<tr>
<th>Features</th>
<th>Residence Discount</th>
<th>Business Discount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 Features</td>
<td>$1.00 Discount off of combined pricing</td>
<td></td>
</tr>
<tr>
<td>3 Features</td>
<td>$1.75 Discount off of combined pricing</td>
<td></td>
</tr>
<tr>
<td>4 Features</td>
<td>$2.50 Discount off of combined pricing</td>
<td></td>
</tr>
<tr>
<td>5 Features</td>
<td>$3.25 Discount off of combined pricing</td>
<td></td>
</tr>
<tr>
<td>6 Features</td>
<td>$4.00 Discount off of combined pricing</td>
<td></td>
</tr>
<tr>
<td>7 Features</td>
<td>$4.75 Discount off of combined pricing</td>
<td></td>
</tr>
<tr>
<td>8 Features</td>
<td>$5.50 Discount off of combined pricing</td>
<td></td>
</tr>
<tr>
<td>9 Features</td>
<td>$6.25 Discount off of combined pricing</td>
<td></td>
</tr>
<tr>
<td>10 Features</td>
<td>$7.00 Discount off of combined pricing</td>
<td></td>
</tr>
</tbody>
</table>

Following Public Service Commission approval of this offering, the Telephone Cooperative will begin application of these discounts on the billing date of the customers who have more than one feature whether it be a CLASS or Custom Calling Service Feature. This should alleviate pro-rating of the bills, any misunderstanding by the customer, and any possibility of error on the customers' bill.

** Not included in the combination of services.

Issued June 21, 1996  Effective July 21, 1996

BY: Glen B. Sears, General Manager

Original issuance May 5, 1988  Effective June 5, 1988
WEST KENTUCKY RURAL TELEPHONE
Coop. Corp. Inc.

D. KEY SYSTEM CHARGES

1.
2.
3.
4.
5.
6.
7.
8.
9.
10.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 5 1988

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: 
PUBLIC SERVICE COMMISSION MANAGER

Issued December 28, 1987 Effective January 1, 1988

Issued under the authority of Kentucky No.

BY:  , Manager, Box 649, Mayfield, KY
D. KEY SYSTEM CHARGES:

Items 1 through 10 deleted January 1, 1988
(material appeared on page 5A prior to deletion)

11. Special Feature Charges

1. Signal Control Equipment
   a. With Flashing Control
      (1) Common equipment for combined line and busy lamp operation, per system $1.00
      (2) For flashing lamp operation per system $1.25
      (3) For combined line and busy lamp operation (per line) $1.75
   b. Without Flashing Operation
      (1) For busy lamp operation, per line $1.00
      (2) For line lamp operation
         (a) Non-continuous signal per line $1.15
         (b) Continuous signals per line $1.65

2. Pickup
   a. Per station, per line $0.40
   b. Additional Features
      (1) Secretarial pickup of principal line per station $0.80

3. Hold
   a. Per line, equipped for holding $0.55
   b. Per station, equipped for holding $0.40
   c. Additional Features
      (1) Winking hold feature, per line $0.30
      (2) Priority hold per line $1.75
      (3) Individual hold, per line per station $1.75

4. Exclusion
   a. Manual operation and automatic restoral per telephone equipped $0.30
   b. Automatic, per line equipped (busy lamps are required for this feature $1.10

Part of this material re-located to Part II page 7

Issued October 14, 1996 Effective October 14, 1996

BY: [Signature] Gen. Manager Box 649, Mayfield, KY
D. KEY SYSTEM CHARGES (con't)

11. Special Feature Charges (con't)

5. Intercom System
   a. Manual, per line $ 2.00
   b. Dial, per line $ 3.10
      (1) Pickup, per line, per station $ .40
      (2) Buzzer, per line $ .10
      (3) Ringer, per station $ .25

12. Access Line Charge
   1. Access line, per line
      NOV 01 1996
      $19.06

13. Station Equipment Charge
   1. Station equipment, per station
      NOV 01 1996
      $ 2.00

14. Material and Labor
   1. Customer will be required to pay for all material and labor if key stem equipment is installed in additional buildings.

15. Trunk Hunting Charge
   1. To furnish trunk hunting, per line hunting
      NOV 01 1996
      $ 2.00

E. CODE-A-PHONE CHARGES
F. SERIES 10 PABX CHARGES
G. SPECIAL CIRCUIT CHARGES
H. SPECIAL TELEPHONE CHARGES

I. PBX TRUNK RATE -- Lines provided as PBX trunks. Monthly exchange service rates for all callable main stations.

   MONTHLY RATE --- $50.73

J. E911 SERVICE TO TRUNKS TO A PSAP

In the event of a natural disaster or emergency, E911 trunks servicing a PSAP will be a first priority repair.

Costs will be based per trunk servicing the PSAP.

Non-Recurring Installation Costs -- $437.79
Monthly rate -- $ 54.06

Part of the material on this part originally appeared on Page 6.

Issued October 14, 1996 Effective October 14, 1996

BY: Gen. Manager Box 649, Mayfield, KY
K. **TOLL RESTRICTION**

The cost per toll restriction is listed with an explanation of the detail that is required to complete the process.

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Charge Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>900-976 Number Blocking</td>
<td>$11.00 Switch and Service Order Charge</td>
</tr>
<tr>
<td>Toll Bar Blocking (Complete Toll Blocking)</td>
<td>$11.00 Switch and Service Order Charge</td>
</tr>
<tr>
<td>Toll Bar Exception (TBE-A) (Third # &amp; Collect Blocking)</td>
<td>$3.50 Service Order Charge Only</td>
</tr>
<tr>
<td>Toll Bar Exception (TBE-B) (Third # Blocking Only)</td>
<td>$3.50 Service Order Charge Only</td>
</tr>
<tr>
<td>Toll Bar Exception (TBE-C) (Collect Blocking Only)</td>
<td>$3.50 Service Order Charge Only</td>
</tr>
<tr>
<td>International Toll Blocking</td>
<td>$11.00 Switch and Service Order Charge</td>
</tr>
<tr>
<td>10XXX (X) +1 Blocking</td>
<td>$11.00 Switch and Service Order Charge</td>
</tr>
<tr>
<td>TRIP (Toll Restriction 1+)</td>
<td>$11.00 Switch and Service Order Charge</td>
</tr>
<tr>
<td>TRST (Toll Restriction With Toll Free Capability)</td>
<td>$11.00 Switch and Service Order Charge, $3.00 Monthly Charge</td>
</tr>
</tbody>
</table>

L. **Telecommunications Relay Service (TRS)** Monthly $.07
   **Telecommunications Access Program (TAP)** Monthly $.02

M. **Kentucky Lifeline Surcharge** Monthly $.08

Issues: June 5, 2006

Executive Director
Box 649, Mayfield, KY 42066

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE 7/1/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
TOLL CONTROL WITH PIN

TOLL CONTROL WITH PIN provides the ability for subscribers to override toll denial on their line on a per-call basis. The customer will be able to activate this by dialing a feature access code and special PIN (1-7 digits) prior to the destination number.

With this feature, subscribers are able to control outgoing toll calls and their associated expense. Toll calls attempted without dialing the access code and PIN are denied.

TOLL CONTROL WITH PIN is a suggested tool for cabling toll calls in the residential market as well as in the business market, especially small businesses. Also college dormitories or multi-party housing, when the use of one telephone is required, can benefit greatly from this service.

Subscribers will be able to access long distance service when the access code and PIN number have been entered and only then will the long distance call be completed.

West Kentucky Rural Telephone Coop. will not be held liable in the event the PIN number becomes public knowledge. If the PIN becomes knowledge of someone other than the subscriber who purchased the service, the subscriber will still be liable for all long distance calls as dialed, completed, and billed.

The subscriber will be the one who decides what the PIN number will be and can change the PIN number at any time. At no time will West Kentucky Rural Telephone Coop. be responsible for the assigning of PIN numbers.

The monthly recurring charge will be in addition to the local service charges and taxes on their bill.

Installation charges for this feature are applicable. The approved charges that appear in another section in this Tariff will be applied. (Part II, Page 7 Section C)

MONTHLY COST FOR TOLL CONTROL WITH PIN

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE $7.00

This page re-numbered only.

Issued February 7, 1996

BY: Glen B. Sears, General Manager, Box 649, Mayfield, KY 42066

BY: Glen R. Sears, General Manager, Box 649, Mayfield, KY 42066
**Free 900/976 Call Blocking Available**

**Call Office for More Information**

---

**STALEY, TOM**

**2812 BIG BEAR HWY**

**BENTON KY 42025**

---

**Date** | **Codes** | **Description or Destination** | **Telephone No.** | **Amount** | **CR**
--- | --- | --- | --- | --- | ---
Mo 01 18 | 02 01 | PRIOR BALANCE | 171.97 | 100.00CR
02 01 | 02 01 | TELECOMM RELAY/IDD | 110.40 | 1.50
02 01 | 02 01 | RES CUSTOM CALLING | 3.00
02 01 | 02 01 | RES CALL RETURN | 1.50
02 01 | 02 01 | UNREGULATED CHARGES | 1.14
02 01 | 02 01 | FEDERAL TAX | 1.27
02 01 | 02 01 | STATE TAX | 0.09
02 01 | 02 01 | SCHOOL TAX | 1.45
02 01 | 02 01 | TOLL SERVICE -SCEBELL | 2.28
02 01 | 02 01 | FEDERAL TAX -SCEBELL | 0.07
02 01 | 02 01 | STATE TAX -SCEBELL | 0.14
02 01 | 02 01 | SCHOOL TAX -SCEBELL | 0.03
02 01 | 02 01 | TOLL SERVICE -ATT-C | 42.26
02 01 | 02 01 | LOCAL CALL -ATT-C | 1.46
02 01 | 02 01 | INTERSTATE DIRECTORY ASSISTANCE CALLS | 0.75
02 01 | 02 01 | AT&T TOLL USA (SM) | 8.45CR
02 01 | 02 01 | INTERSTATE CREDIT | 8.45
02 01 | 02 01 | FEDERAL TAX -ATT-C | 1.08
02 01 | 02 01 | STATE TAX -ATT-C | 0.09
02 01 | 02 01 | SCHOOL TAX -ATT-C | 0.03

---

**Delinquent Bill $71.97 due by 2/10/95 to avoid disconnection on 2/10/95**

---

**Billing Inquiries Call: 354-1000**

**Total Due For Per Period: 2/2/95 To 2/1/95: 171.97**
TOLL CONTROL WITH PIN

TOLL CONTROL WITH PIN provides the ability for subscribers to override toll denial on their line on a per call basis. The customer will be able to activate this by dialing a feature access code and special PIN (1-7 digits) prior to the destination number.

With this feature, subscribers are able to control outgoing toll calls and their associated expense. Toll calls attempted without dialing the access code and PIN are denied.

TOLL CONTROL WITH PIN is a suggested tool for curbing toll calling in the residential market as well as in the business market, especially small businesses. Also college dormitories or multi-party housing, when the use of one telephone is required, can benefit greatly from this service.

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The subscriber will be the one who decides what the PIN number will be and can change the PIN number at any time. At no time will West Kentucky Rural Telephone Coop. be responsible for the assigning of PIN numbers.

The monthly recurring charge will be in addition to the local service charges and taxes on their bill.

Installation charges for this feature are applicable. The approved charges that appear in another section in this tariff will be applied.

MONTHLY COST FOR TOLL CONTROL WITH PIN

$7.00

Issued: February 7, 1996  Effective: March 21, 1996

By: Glen B. Sears, General Manager
A. RULES AND REGULATIONS

1. DID service permits incoming calls to a PABX (PBX) or other customer premises equipment from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate Company intralata and inter-exchange rates.

2. Rates are in addition to the rates shown elsewhere in this and other company tariff for the services and equipment with which this offering is associated.

3. The service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment.

4. The service must be provided on all trunks in a group arranged for Inward service. Each trunk group shall be considered a separate service.

5. Facilities and operational characteristics of interface signals between the Company provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

6. One primary directory listing will be furnished without charge for each separate trunk group.

7. The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant interceptor recorded announcement service.

Issued May 29, 1996  Effective July 1, 1996

BY:  General Manager, Box 649 Mayfield, KY

ORI GINAL ISSUANCE DATE  MAY 29, 1996
DIRECT INWARD DIALING SERVICE (DID) (con't)

A. RULES and REGULATIONS (con't)

8. DID numbers are provided in blocks consisting of 20 consecutive numbers which may be assigned to station lines or reserved for future use. The Company does not guarantee to provide specific number block. The Company will be responsible for interception and administration of reserved numbers.

9. The minimum commitment period for the service is three (3) years. In case of discontinuance or reduction of service within the minimum commitment period, a basic termination charge equal to 36 months of the rates for service terminated reduced by 1/36th for each full month of service provided shall apply.

B. RATES and CHARGES

1. Direct Inward Dialing Charges

   a. Direct Inward Dialing Trunk Terminations in Central Office
      
      Installation       Monthly
      $ 530.00           $ 54.13 <C>

The trunk termination rates and charges are applicable in addition to the rates and charges for the provision of Key/PABX trunks and the associated equipment and services.

PUBLIC SERVICE COMMISSION OF KENTUCKY

FEB 04 1999

PURSUANT TO 807 KAR 5011
SECTION 9 (1)

Issued January 4, 1999

 effective February 4, 1999

BY: , Trevor R. Bonnstetter, General Manager
A. GENERAL REGULATIONS

1. Limited Conversation

The Cooperative reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

2. Liability of Telephone Cooperative

a. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Telephone Cooperative, and of the other used for which facilities may be furnished him by the Telephone Cooperative, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Telephone Cooperative, the services and facilities furnished by the Cooperative are subject to the terms, conditions and limitations herein specified.

b. The liability of the Telephone Cooperative for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Cooperative.

c. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Cooperative's lines, the Telephone Cooperative is not liable for any act or omission of the other company or companies.

3. Obligation of Customer

a. The calling party (or customer) shall establish his identity in the course of any communication as often as may be necessary.

b. The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

4. Cancellation for Cause

Upon nonpayment of any sum due the Telephone Cooperative or upon a violation of any of the conditions governing the furnishing of a service or upon the use of any service for the purpose of performing any service in competition with the service which the Telephone Cooperative or its connecting carriers may now or hereafter furnish, the
Telephone Cooperative may, by notice in writing to the customer without incurring any liability, forthwith discontinue the furnishing of said service and terminate the contract.

5. Telephotograph Equipment Provided by the Press

a. Message toll telephone service is available for use by the Press for the transmission and reception of picture and similar material for publication, by means of telephotograph equipment provided by the Press.

b. No direct physical connection of the telephotograph equipment shall be made to the facilities of the Telephone Cooperative or its Connecting Companies, except where special equipment is provided by the Telephone Cooperative or a Connecting Company for this purpose.

c. The telephotograph equipment shall be of a type approved by the Telephone Cooperative, and its operating characteristics shall be such as not to interfere with any of the services offered by the Telephone Cooperative.

d. The Telephone Cooperative assumes no responsibility for the quality of or defects in the material transmitted or received over the message toll connection regardless of cause.

3. The customer indemnifies and saves the Telephone Cooperative harmless against claims for liable, slander or the infringement of copyright arising from the material transmitted over the facilities; against claims for the infringement of patents arising from combining with, or using in connection with, the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Telephone Cooperative.

B. TWO POINT SERVICE

1. Class of Service

Two class of message toll telephone service are offered, namely, station-to-station service and person-to-person service. For each class of service, Day, Evening and Night rates apply as follows:

a. Day rates

(1) Station-to-Station Calls within Kentucky

Day rates apply from 8:00 a.m. to 5:00 p.m. Monday thru Friday.

Issued October 20, 1976 
Effective September 20, 1976

Issued under the authority of Kentucky No. 6523 P.S.C.

By Manager, Box 649, Mayfield, Ky.

Name Title
(2) Person-to-Person Calls

Minimum 3 minute initial period charge is the same for all hours of every day.

b. Evening Rates

(1) Station-to-Station Calls

Evening rates apply from 5:00 p.m. to 11:00 p.m. Sunday thru Friday.

c. Night Rates

(1) Station-to-Station Calls

Night rates apply from 11:00 p.m. to 6:00 a.m. Monday thru Sunday.

Weekend rates apply Saturday 8:00 a.m. to 11:00 p.m.
Sunday 6:00 a.m. to 5:00 p.m.

(3) Operated Assisted Calls

Station-to-Station - Collect - Credit Cards - Coin, All days, all hours, same rate.

2. Station-to-Station Service:

Station-to-Station service is that service under which the person originating the call gives only the telephone number of the station or branch exchange system desired or the name and address under which the telephone is listed and does not specify a particular person or branch exchange station to be reached at the called point.

3. Person-to-Person Service

Person-to-Person service is that service under which the person originating the call specifies a particular person to be reached at the called point or a particular station, department, office or branch through a branch exchange.

a. Where the person originating the call wishes arrangements made in advance with a particular party or station for the establishment of a connection at a specified time (appointment call), the call is classified as person-to-person.

b. When it is necessary for the Telephone Cooperative to employ a messenger or other means to bring the called party to a telephone associated with the Telephone Cooperative or its connecting company carriers, the call is classified as person-to-person, in addition to the charge for the message, a charge is made for the exact amount expended, if any, for messenger service.

Issued October 20, 1976 Effective September 20, 1976

Issued under the authority of Kentucky No. 6523

P.S.C.

By Name Manager, Box 649, Mayfield, Ky.

Title Address
1. Collection of Charges

Charges (including messenger charges) for all classes of telephone calls are billed against or collected from the calling telephone in all cases, except that upon request, toll charges may be reversed to the called point.

5. Initial and Overtime Periods

a. Timing of Messages

(1) Length of conversation is the elapsed time between the start and the end of the telephone communication.

(2) On calls placed on a station-to-station basis, conversation is considered as starting at the time telephone communication is established between the calling station and the called station or private branch exchange switchboard.

(3) On calls placed on a person-to-person basis, conversation is considered as starting at the time telephone communication is established between the person calling and the particular person called on another party acceptable to the person calling, or the private branch exchange extension station called.

(4) On all calls, conversation is considered as terminated as the time the disconnect signal is received by the operator handling the call.

C. SPECIAL REVERSED CHARGE SERVICE

1. General

a. This service provides an arrangement in connection with message toll service whereby a customer offers patrons the privilege of calling him without the payment of a toll charge and without having to request specific reversal of this charge.

b. This service is available only to customers having private branch exchange service or individual line service, excepting coin box.

c. The exchanges in which such service is furnished are selected by the customer subject to the approval of the Telephone Cooperative and the Telephone Cooperative assigns and lists in the directory a special call number designation for the use of patrons in each such exchange.

d. Calls for the special number are accepted only when originating at telephones located in the exchange with which the special call...
number is associated and only those toll calls placed by calling this special number are considered as coming within the scope of the service.

e. The customer assumes the charges for all toll calls placed by calling this special number in each exchange.

f. The initial contract period for this service is three months. Service may be terminated within the initial contract period by payment of the minimum service charge to the end of the contract period.
MISCELLANEOUS CHARGES AND SUPPLEMENTAL EQUIPMENT

Non-Recurring Charge

Business  Residence

A. CUSTOMER OWNED EQUIPMENT

1. Service charge to maintain and repair customer owned equipment causing interference and service problems $45.00*  $40.00*

B. PUSHBUTTON DIAL

1. Monthly charge for pushbutton dial, $1.50 per month per telephone

C. TRAPS TO TRACE NUISANCE CALLS

1. Service charge to install traps in central office to trace nuisance calls $25.00  $25.00

2. Additional charges if central office man is called out on overtime (night or weekend) 1 1/2 x central office visit

Plus applicable wiring charges, if provided by telephone company

Public Service Commission of Kentucky

JAN 01 1987

G. Georgiegan

Issued January 1, 1987  Effective

Issued under the authority of Kentucky No 305 P.S.C.

By Name Title Address
INTRASTATE SERVICES

The West Kentucky Rural Telephone Cooperative concurs in the rates and regulations for intrastate long distance message telecommunications service, intrastate wide area telephone service, and any applicable intrastate optional calling plans, and foreign exchange service as set out in the Kentucky General Subscriber Service Tariff of South Central Bell Telephone Company, including amendments thereto and successive issues thereafter.

PRIVATE LINE SERVICES

West Kentucky Rural Telephone Cooperative concurs in the rates and regulations for Intralata Private Line Services of South Central Bell Telephone Company, or of the Company billing such services, if different from South Central Bell.

PUBLIC SERVICE COMMISSION OF KENTUCKY

FEB 26 1990

Issued January 26, 1990 Effective

Issued under the authority of Kentucky No. 

BY , Manager, Box 649, Mayfield, KY
SELLING OF IN-PLACE TELEPHONE EQUIPMENT

A. IN PLACE TELEPHONE EQUIPMENT

1. Customers may purchase in-place telephone equipment, or the customer may continue to lease this equipment and pay monthly station equipment charges.

B. WARRANTY

1. Telephone equipment sold in-place shall be warranted for a period of 30 days from date of purchase by the customer.

C. CUSTOMER’S RESPONSIBILITY

1. The Telephone Cooperative will not be responsible for maintenance of telephone equipment sold in-place beyond the 30 day warranty period.

2. Customers will be responsible for any trouble caused by telephone equipment sold in-place after the 30 day warranty period and the customer will be subject to a service charge for trouble reports on customer owned equipment.

D. RATES


By Glen Sears, General Manager

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE SEP 23 1991

PURSUANT TO 807 KAR 5:011, SECTION 9(1)

BY: Glen Sears
The West Kentucky Rural Telephone Cooperative concurs with Duo County Telephone Cooperative's Interstate Access Services Tariff and cancels their concurrence with non-Billing and Collection provisions of South Central Bell's interim access service tariff.

Issued June 5, 1985
Effective June 1, 1985

Issued under the authority of Kentucky No. 8838
P.U.C.

By Allen B. Lewis, Manager, P.O. Box 649, Mayfield, Ky.

Name Title Address
A. GENERAL

1. In general, Basic Local Exchange Service is furnished for the exclusive use of the subscriber, and the subscriber's family, guests, employees, agents or representatives. Resale of Basic Local Exchange Service is permitted only under the specific conditions described in this Tariff. For the purpose of this Tariff section, "sharing" of Basic Local Exchange Service is considered synonymous with "resale" of Basic Local Exchange Service.

2. When in the judgment of the Telephone Cooperative it is deemed necessary or when the projected number of clients is five or more, the customer must apply in writing to resell exchange services provided by the Telephone Cooperative and may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms of new or existing buildings.

All rates and charges in connection with the resale operation and all repairs and arrangements behind and including the reseller's communication system will be the responsibility of the reseller (customer of record) owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Telephone Cooperative may subscribe to any local exchange service available.

Nothing in this Tariff section impairs the Telephone Cooperative's franchise or ability to operate in the state. This Tariff is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company.

4. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or within a common development with a single name identity, such as multi-tenant office buildings, apartment complexes, condominium complexes, commercial malls, campus complexes, and office and industrial buildings. Property segments created for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be contiguous in the absence of the thoroughfare. If the designated resale service area is located within the confines of more than one exchange boundary, the serving central office will be determined by the Telephone Cooperative. A resale area must be served by only one central office.

4. The premises definition as applies to resale of Basic Local Exchange Service is a resale area as defined by layout maps if appropriate.

5. Private lines services may be provided to tenants of resellers under the rules and regulations specified in this Tariff and the Private Line Services Tariff. Resellers may obtain private lines for security purposes such as fire, burglary, etc.

6. Private interconnection of resale service areas within an exchange local calling area and LATA is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Sharing and Resale trunks or lines.

Issued January 1, 1987 Effective January 1, 1987

Issued under the authority of Kentucky No 293
A. GENERAL (continued)

7. All other rules and regulations specified in other sections of this Tariff will apply.

B. REGULATIONS AND APPLICATION OF RATES

1. Resale of Basic Local Exchange Service is available on a business flat rate basis. Other business services will be provided at the rates specified in other sections of this Tariff.

2. The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate or a residence. Listings for Shared Tenant Service Clients may be obtained under the conditions and rates specified in this Tariff. Charges for listings will not be separately billed.

3. The service establishment charge (see Part II, Page 1, A.) applies for all resale service applications processed under this Tariff and is in addition to all other applicable nonrecurring and recurring charges.

4. Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller and the same business rates specified in this and other Tariffs will apply to the reseller.

5. The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the rate of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the business rates being billed at the time of termination. A nine month notice is required prior to termination of service by the reseller. If an nine month notice is not received, the resellers will be required to continue to provide individual access facilities, but in no case will this requirement extend beyond nine months from the date that the notice is received.

6. When a subscriber located within the designated resale service area wishes to be directly served by the Telephone Cooperative on a non-resale basis, or when West Ky. Rural Telephone Cooperative or customer-provided Coin Telephone Service is to be provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services. The owner/developer will make either cable pairs or their equivalents available, or provide facility support (conduit or poles) access to the Telephone Cooperative at no charge for provision of these services.

7. The Telephone Cooperative will provide facilities to the first point (demarcation/network interface) on the reseller's premises which, in the judgment of the Telephone Cooperative is suitable for location of a network interface. The most economical route from existing network distribution facilities will generally determine the approach used in establishing the point-of-demarcation. The customer may designate an alternate approach route for entrance facilities at additional construction charges as specified in this Tariff. The Telephone Cooperative will extend the point-of-demarcation to any point designated

Issued January 1, 1987
Effective January 1, 1987

Under the authority of Kentucky P.S.C.

By Name Address
Manager P.O. Box 649, Mayfield, KY
Part II

B. REGULATIONS AND APPLICATION OF RATES (continued)

7. by the reseller inside his premises at the charges specified in this Tariff. Route selection and location of point-of-demarcation must be in compliance with regulations set forth in other sections of this Tariff and F.C.C. Part 68.

8. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other Tariffs apply to the activation, move or change of lines within the sharing and resale offering.

9. Suspension of service as described in this Tariff is not applicable to this service.

10. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used to calculate the SCF identified in this section.

C. RATES

1. Service Establishment Charge

   a. Per Application

   (1) Instrument in Place $11.00
   (2) Instrument not in Place $23.50*

   * Plus applicable wiring charges if provided by telephone company

  

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE

JAN 01 1987

PURSUANT TO 21 K.R.S. 5011,
SECTION 9 (11)

By:  
PUBLIC SERVICE COMMISSION MANAGER

Issued January 1, 1987 Effective January 1, 1987

Issued under the authority of Kentucky No 293
P.S.C.

By Name:  , Manager, P.O. Box 649, Mayfield, KY
Title:  Address
ACCESS LINE SERVICE FOR CUSTOMER-PROVIDED PUBLIC TELEPHONES

A. ACCESS LINE SERVICE

1. Access line service for customer-provided public telephones is provided on a flat rate basis.

2. The paystation line flat rate for the exchange in which service is located is applicable.

B. SERVICE CHARGES

1. Service charges are applied on the same basis as for individual business line service.

C. TOUCH TONE SERVICE

1. At the request of the subscriber, Touch Tone service may be provided pursuant to terms and conditions elsewhere in this Tariff.

D. DIRECTORY ASSISTANCE CHARGES

1. The subscriber is responsible for directory assistance service charges equivalent to those billed on business individual line service.

PUBLIC SERVICE COMMISSION OF KENTUCKY

EFFECTIVE

MAY 19, 1987

PURSUANT TO 20 KAR 5.011,
SECTION 3 (b)

Issued May 19, 1987 Effective May 19, 1987

Issued under the authority of Kentucky No 293
P.S.C.

By Name, Manager, P.O. Box 649, Mayfield, KY Title Address
SPECIAL PROMOTION

The West Kentucky Rural Telephone Cooperative is offering to its customers the option to have touch tone service installed free of charge. This service is being offered to customers during a one month promotion beginning August 1, 1992 and continuing until the close of business on August 31, 1992.

The normal installation of touch tone service requires a service order and a switch function costing $11.00. This breakdown of costs are incurred in Part II, page 4.

This promotion in no way alleviates the customer of the monthly charge.
Beginning September 22, West Kentucky Rural Telephone Cooperative will offer its customers the option to have two (2) features installed without an installation charge. Also, the first month's charges for the features will be free of charge. Following this, all monthly charges will be accessed against the customer's account.

The customer will have until November 10, 1997 to take advantage of this promotional.

A credit for each feature will be issued on the customers' account for one month's tariffed charges on the next billing cycle following the customers subscription to these features.

The features that will be available for this promotion are as follows.

**CLASS FEATURES**

- Repeat Dialing
- Call Return
- Caller I.D.
- Caller I.D. Blocking
- Call Trace

**CUSTOM CALLING FEATURES**

- Call Forwarding
- Call Waiting
- Call Conference (Three Way)
- Speed Dialing - 8 & 30
- Touch Tone (if customer does not have this feature)
- Distinctive Ring

This promotional does NOT include: Basic Area Calling (BAC), nor Premium Area Calling (PAC).
"THREE FOR THREE FOR THREE"
Special Promotion for February 1998

Beginning February 1, 1998 and ending February 28, 1998, West Kentucky Rural Telephone Cooperative will offer to its residential and business customers a package deal called "Three for Three for Three''

This promotional will feature 3 features for 3 months for $3.00. This will not be $3.00 per month but as a total fee for the three (3) month period. No discounts will apply.

The three features to be spotlighted are: Call Waiting, Call Forwarding, and Speed Dialing (8-code). There will be no substitutions nor changes to the three (3) features offered.

Installation and Connections fees will apply when ordering this promotional.

At any point and time, the customer decides to remove any feature, the applicable disconnection charge will apply.

Following the three (3) month promotional, regular monthly charges will be charged for the three features with discounts being applicable.

Issued December 22, 1997
Effective February 1, 1998

By: John B. Sears, Gen. Mgr., Box 649, Mayfield, KY 42066
MOBILE SERVICE PLAN

1. Mobile Service Plan - Description of the Mobile Service Plan is an optional billing plan for Mobile Carriers. This billing option allows intralATA long distance calls originated from landline customers served by West Kentucky Rural Telephone Cooperative Corporation, Inc. and terminating the Mobile Carriers network and to be excluded from the originating customer's bill. The Mobile Carrier will pay a usage charge in lieu of the long distance charges which would have been applicable to the landline customer who originated the call.

2. The charges for originating calls under the Mobile Service Plan are on a minute of use basis as specified in Paragraph 6.1 following. The Mobile Service Plan charges apply to all intralATA West Kentucky Rural Telephone Cooperative Corporation, Inc. landline originated calls to the Mobile Carrier end users with a Calling Plan NXX located within the LATA. Recording for the minute of use charge begins when the telephone company end office receives answer supervision from the Mobile Carrier's Mobile Telephone Serving Office (MTSO). IntralATA long distance charges will not apply to a Calling Plan NXX.

3. Each Mobile Carrier who subscribes to the Mobile Service Plan must either activate another NXX code or convert one of their existing NXX codes for exclusive use for their mobile service end users. [The NXX code may be located in another local exchange carrier's (LEC) serviced office but that NXX code must be dedicated to Mobile Service Plan - or similar product name, i.e. BellSouth refers to this service as Land-to-Mobile Calling Plan.] Only calls to the Mobile Service Plan NXX receive the billing benefits of the Mobile Service Plan. Calls to non-Mobile Service Plan NXX's will continue to generate intralATA long distance charges to the West Kentucky Rural Telephone Cooperative Corporation Inc. end user customers. If the Mobile Carrier wants a

Issued May 19, 1994         Effective ________________
BY: [Signature]  Glen B. Sears, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE JUL - 8 1994

PURSUANT TO 807 KAR 5011, SECTION 9.1
BY: [Signature]  PUBLIC SERVICE COMMISSION MANAGER
3. con't
Mobile Calling Plan NXX which will reside in a West Kentucky Rural Telephone Cooperative Corporation, Inc. central office the charge for this dedicated NXX will be determined on an individual case basis. If the Mobile Carrier is simply extending Mobile Service into West Kentucky Rural Telephone Cooperative Corporation Inc. service area then there will be a nonrecurring charge per each exchange calling area to change the routing instructions for these calls. The nonrecurring charge is specified in paragraph 6.2 following.

4. Mobile Service Plan will be arranged for seven digit dialing, where technically feasible.

5. In cases where the Mobile Carrier is interconnected with another LEC and desires Mobile Service Plan within any West Kentucky Rural Telephone Cooperative Corporation, Inc. exchanges, the LEC(s) will be compensated for terminating any Mobile Service Plan calls within their operating territory pursuant to a mutually acceptable terminating access charge plan agreement.

6. Rates and charges for Mobile Service Plan are listed in 6.1 following.

6.1 USAGE CHARGES
Per Minute of Use Charge - Distance Sensitive<1-NEXT PAGE>
6.2 NON-RECURRING CHARGES

Charge per exchange to activate a Mobile Service Plan NXX code per NXX code $30.00

6.3 OPTIONAL SERVICE

Itemization of All Mobile Service Plan Message, per message itemized $ .015

(1) Minutes of use will be measured on a per message basis and each fractional minute will be rounded to the next higher 1/10th minute. All minutes or fractional minutes will be accumulated by mileage band at the end of each billing period and if the total includes a fractional minutes within a mileage band that minute will be rounded to the nearest minute of use and then the sum of the whole minutes will be rated pursuant to the appropriated mileage band rate. The airline mileage measurement is based on the rate center to rate center V & H measurements which is equivalent to the mileage measurement for long distance calls.

Issued, May 19, 1994       Effective

BY: _______________ Glen. B. Sears, General Manager
PREMIUM AREA CALLING

1. Description of Service – Premium Area Calling Service is an optional service, which allows customers in a given exchange to originate calls to one or more exchanges without the application of long distance message telecommunications charges. Customers pay a monthly recurring flat rate charge which will allow calling into their extended availability of the service in each exchange is determined by West Kentucky Rural Telephone.

2. The exchanges in which Premium Area Calling is offered and the exchanges comprising the extended local calling scope for each exchange are listed below.

<table>
<thead>
<tr>
<th>EXCHANGE</th>
<th>CALLING SCOPE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cunningham</td>
<td>502-642</td>
</tr>
<tr>
<td></td>
<td>Arlington 502-655</td>
</tr>
<tr>
<td></td>
<td>Folsomdale 502-856</td>
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<tr>
<td></td>
<td>Milburn 502-694</td>
</tr>
<tr>
<td></td>
<td>Paducah 502-474</td>
</tr>
<tr>
<td></td>
<td>Calvert City 502-395</td>
</tr>
<tr>
<td></td>
<td>Gilberstville 502-362</td>
</tr>
<tr>
<td></td>
<td>Murray **</td>
</tr>
<tr>
<td></td>
<td>Paducah *</td>
</tr>
<tr>
<td></td>
<td>Symsonia 502-851</td>
</tr>
<tr>
<td>Fairdealing</td>
<td>502-354</td>
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<tr>
<td></td>
<td>Aurora 502-474</td>
</tr>
<tr>
<td></td>
<td>Calvert City 502-395</td>
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<tr>
<td></td>
<td>Gilberstville 502-362</td>
</tr>
<tr>
<td></td>
<td>Murray **</td>
</tr>
<tr>
<td></td>
<td>Paducah *</td>
</tr>
<tr>
<td></td>
<td>Symsonia 502-851</td>
</tr>
<tr>
<td>Fancy Farm</td>
<td>502-623</td>
</tr>
<tr>
<td></td>
<td>Bardwell 502-628</td>
</tr>
<tr>
<td></td>
<td>Clinton 502-653</td>
</tr>
<tr>
<td></td>
<td>Farmington 502-345</td>
</tr>
<tr>
<td></td>
<td>Lynnville 502-382</td>
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<tr>
<td></td>
<td>Milburn 502-694</td>
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<tr>
<td></td>
<td>Paducah **</td>
</tr>
<tr>
<td></td>
<td>Sedalia 502-328</td>
</tr>
<tr>
<td></td>
<td>Symsonia 502-851</td>
</tr>
<tr>
<td></td>
<td>Water Valley 502-355</td>
</tr>
<tr>
<td></td>
<td>Wingo 502-376</td>
</tr>
</tbody>
</table>

*Paducah exchanges – 441, 442, 443, 444, 575, 554, 898, 415, 744, 534

**Murray exchanges – 753, 759, 762, 767

As other NPA’s & NXX’s become available, these will be added to the calling plans.

Issued August 28, 1998

Effective September 28, 1998

Trevor R. Bonnstetter, General Manager
2. EXCHANGE  CALLING SCOPE

**PREMIUM AREA CALLING SERVICE**

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Area Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Farmington</td>
<td>502-345</td>
</tr>
<tr>
<td>Folsomdale</td>
<td>502-856</td>
</tr>
<tr>
<td>Hardin</td>
<td>502-437</td>
</tr>
<tr>
<td>Hazel</td>
<td>502-492</td>
</tr>
</tbody>
</table>

**Fancy Farm** 502-623 T
**Folsomdale** 502-856
**Kirksey** 502-489
**Lowes** 502-674
**Lynn Grove** 502-435
**Murray** **,**
**Paducah** *,
**Symsonia** 502-851 T
**Water Valley** 502-355 N
**West Plains** 502-658 T

**Folsomdale** 502-856

**Cunningham** 502-642
**Farmington** 502-345
**Lynnville** 502-382
**Paducah** *
**Sedalia** 502-328
**Symsonia** 502-851 T
**Water Valley** 502-355 N
**Wingo** 502-376 T

**Hardin** 502-437

**Aurora** 502-474 T
**Calvert City** 502-395
**Gilbertsville** 502-362
**Hazel** 502-492
**Kirksey** 502-489
**New Concord** 502-436
**Paducah** *
**Symsonia** 502-851

**Hazel** 502-492

**Hardin** 502-437
**Kirksey** 502-489
**Paducah** *

*Paducah exchanges – 441, 442, 443, 444, 575, 554, 898, 415, 744, 534
**Murray exchanges – 753, 759, 762, 767

As other NPA’s & NXX’s become available, these will be added to the calling plans.

Issued August 28, 1998
Effective September 28, 1998

BY Trevor R. Bonnstetter, General Manager
### PREMIUM AREA CALLING SERVICE

#### CALLING SCOPE

**2. EXCHANGE CALLING SCOPE**

<table>
<thead>
<tr>
<th>EXCHANGE</th>
<th>AREA CODE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kirksey</td>
<td>502-489</td>
</tr>
<tr>
<td>Lowes</td>
<td>502-674</td>
</tr>
<tr>
<td>Lynn Grove</td>
<td>502-435</td>
</tr>
<tr>
<td>Lynnville</td>
<td>502-382</td>
</tr>
</tbody>
</table>

**Benton** 502-527 M
**Farmington** 502-345
**Hardin** 502-437
**Hazel** 502-492
**Mayfield** 502-247 / 251
**New Concord** 502-436
**Paducah** *

**Farmington** 502-345 T
**Lynnville** 502-382
**Paducah** *
**Sedalia** 502-328
**Symsonia** 502-851 T
**Water Valley** 502-355 N
**Wingo** 502-376 T

**Aurora** 502-474
**Farmington** 502-345
**Lynnville** 502-382
**New Concord** 502-436
**Paducah** *

**Fancy Farm** 502-623
**Folsomdale** 502-856 T
**Fulton** ***
**Lowes** 502-674
**Lynn Grove** 502-435
**Paducah** *
**Symsonia** 502-851
**Water Valley** 502-355
**West Plains** 502-658 T

*Paducah exchanges – 441, 442, 443, 444, 575, 554, 898, 415, 744, 534 N

**Murray exchanges – 753, 759, 762, 767 N

***Fulton exchanges – 370, 468, 472 N

As other NPA’s & NXX’s become available, these will be added to the calling plans.

Issued August 28, 1998

Effective September 28, 1998

BY Trevor R. Bonnstetter, General Manager
# PREMIUM AREA CALLING SERVICE

## CALLING SCOPE

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Area Code</th>
<th>Calling Scope</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wingo</td>
<td>502-376</td>
<td>Clinton 502-653, Fancy Farm 502-623, Folsomdale 502-856, Fulton ***</td>
</tr>
</tbody>
</table>

*Paducah exchanges – 441, 442, 443, 444, 575, 554, 898, 415, 744, 534  
**Murray exchanges – 753, 759, 762, 767  
***Fulton exchanges – 370, 468, 472

As other NPA’s & NXX’s become available, these will be added to the calling plans.

Issued August 28, 1998  
Effective September 28, 1998

Trevor R. Bonnstetter, General Manager
PREMIUM AREA CALLING SERVICE

2. EXCHANGE
   Wingo          502-376 (con’t)
   Lowes          502-674  M
   Paducah        *       M
   Symsonia       502-851  M
   Water Valley   502-355  N
   West Plains    502-658  M

3. Rates and Charges for Premium Area Calling Service

The monthly recurring flat rate charge will be in addition to the monthly recurring access line charge to residence and business customers. The flat rate charge is applied per line.

<table>
<thead>
<tr>
<th>RESIDENCE</th>
<th>BUSINESS</th>
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</thead>
<tbody>
<tr>
<td>$16.80</td>
<td>$34.00</td>
</tr>
</tbody>
</table>

*Paducah exchanges – 441, 442, 443, 444, 575, 554, 898, 415, 744, 534  N

As other NPA’s & NXX become available, these will be added to the calling plans.

Issued August 28, 1998          Effective September 28, 1998

BY Trevor R. Bonnstetter, General Manager
BASIC AREA CALLING

1. Description of Service – Basic Area Calling Service is an optional service, which allows customers in a given exchange to originate calls to one or more exchanges without the application of long distance telecommunications charges. Customers pay a monthly recurring flat rate charge and per minute use charges for calling into their extended local calling scope. Initial availability of the service in each exchange is determined by West Kentucky Rural Telephone.

2. The exchanges in which Basic Area Calling is offered and the exchanges comprising the extended local calling scope for each exchange are listed below.

<table>
<thead>
<tr>
<th>EXCHANGE</th>
<th>CALLING SCOPE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cunningham</td>
<td>Arlington 502-655</td>
</tr>
<tr>
<td></td>
<td>Folsomdale 502-856</td>
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<td></td>
<td>Milburn 502-694</td>
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<td></td>
<td>Paducah *</td>
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<td>Fairdealing</td>
<td>Aurora 502-474</td>
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<td>Calvert City 502-395</td>
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<td>Wingo 502-376</td>
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<tr>
<td></td>
<td>Water Valley 502-355</td>
</tr>
</tbody>
</table>

*Paducah exchanges-441, 442, 443, 444, 575, 554, 898, 415, 744, 534  N
**Murray exchanges-753, 759, 762, “67  N

As other NPA’s & NXX’s become available, these will be added to calling plans.

Issued August 28, 1998  Effective September 28, 1998

Trevor R. Bonnstetter, General Manager
ANONYMOUS CALL REJECTION

Anonymous Call Rejection (ACR) is a terminating CLASS feature, which allow subscribers to reject calls from parties who have activated a privacy feature on their telephone. This prevents delivery of the calling number to the called party. ACR subscribers need not be assigned Calling Number Delivery (CND) and/or Calling Name Delivery (CCNAM) for ACR to work on the subscriber's line(s).

When ACR is active on a line, incoming calls are checked to determine whether presentation of the calling party's dialed number is allowed or blocked. If presentation is allowed or unavailable for whatever reason, the call is then completed. If presentation is restricted, the incoming call is routed to the ACR denial announcement and is terminated.

The ACR denial announcement informs the calling party that the person they are trying to reach will not accept their call as long as the calling number is private. In order to complete a call to that person, the calling party must hang-up, take the proper steps to ensure the number is not blocked or that it appears to be public and then attempt to place the call again.

The ACR subscriber receives no alerting for incoming calls that are rejected. Incoming calls are checked for acceptance or rejection by ACR regardless of the state of the ACR subscriber's line whether it is off-hook or idle.

In order to establish ACR on a subscriber's line, the subscriber must activate it by dialing *77 for a touch tone line and 1177 for a rotary line. Deactivation for the feature is *87 for a touch tone line and 1187 for a rotary line.

Residence/ Business

Anonymous Call Rejection $2.00

Issued October 1, 1998 Effective November 1, 1998

BY: General Manager.
BASIC AREA CALLING

2. Exchange  Calling Scope

Farmington  502-345
  Fancy Farm  502-623
  Folsomdale  502-856
  Kirksey  502-489
  Lowes  502-674
  Lynn Grove  502-435
  Murray **  T
  Paducah *
  Symsonia  502-851
  West Plains  502-658
  Water Valley  502-355  N

Folsomdale  502-856
  Cunningham  502-642  T
  Farmington  502-345
  Lynnville  502-382
  Paducah *
  Sedalia  502-328
  Symsonia  502-851
  Wingo  502-376
  Water Valley  502-355  N

Hardin  502-437
  Aurora  502-474
  Calvert City  502-395  T
  Gilbertsville  502-362
  Hazel  502-492
  Kirksey  502-489  T
  New Concord  502-436  N
  Paducah *
  Symsonia  502-851

Hazel  502-492
  Hardin  502-437
  Kirksey  502-489
  Paducah *

*Paducah exchanges-441, 442, 443, 444, 575, 554, 898, 415, 744, 534  N
**Murray exchanges-753, 759, 762, 767  N

As other NPA’s & NXX’s become available, these will be added to calling plans.

Issued  August 28, 1998  Effective  September 28, 1998

By  Trevor R. Bonnstetter, General Manager
2. **Exchange**

<table>
<thead>
<tr>
<th>Township</th>
<th>Code</th>
</tr>
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<tbody>
<tr>
<td>Kirksey</td>
<td>502-489</td>
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<tr>
<td>Lowes</td>
<td>502-674</td>
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<tr>
<td>Lynn Grove</td>
<td>502-435</td>
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<tr>
<td>Lynneville</td>
<td>502-382</td>
</tr>
<tr>
<td>Fancy Farm</td>
<td>502-623</td>
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<tr>
<td>Folsomdale</td>
<td>502-856</td>
</tr>
<tr>
<td>Fulton</td>
<td>***</td>
</tr>
<tr>
<td>Lowes</td>
<td>502-674</td>
</tr>
<tr>
<td>Lynn Grove</td>
<td>502-435</td>
</tr>
<tr>
<td>Paducah</td>
<td>*</td>
</tr>
<tr>
<td>Symsonia</td>
<td>502-851</td>
</tr>
<tr>
<td>West Plains</td>
<td>502-658</td>
</tr>
</tbody>
</table>

**Calling Scope**

- Benton 502-527
- Farmington 502-345
- Hardin 502-437
- Hazel 502-492
- Mayfield 502-247/251
- New Concord 502-436
- Paducah *
- Farmington 502-345
- Lynneville 502-382
- Paducah *
- Sedalia 502-328
- Symsonia 502-851
- Water Valley 502-355
- Wingo 502-376
- Aurora 502-474
- Farmington 345-345
- Lynneville 502-382
- New Concord 502-436
- Paducah *
- Fancy Farm 502-623
- Folsomdale 502-856
- Fulton *** T
- Lowes 502-674
- Lynn Grove 502-435
- Paducah *
- Symsonia 502-851
- West Plains 502-658

*Paducah exchanges-441, 442, 443, 444, 575, 554, 898, 415, 744, 534
**Murray exchanges-753, 759, 762, 767
***Fulton exchanges-370, 468, 472

As other NPA's & NXX's become available, these will be added to calling plans.

Issued August 28, 1998 Effective September 28, 1998

By Trevor R. Bonnstetter, General Manager
BASIC AREA CALLING

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Area Code</th>
<th>Calling Scope</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wingo</td>
<td>502-376</td>
<td>Clinton 502-653, Fancy Farm 502-623, Folsomdale 502-856, Fulton ***</td>
</tr>
</tbody>
</table>

*Paducah exchanges-441, 442, 443, 444, 575, 554, 898, 415, 744, 534

**Murray exchanges-753, 759, 762, 767

***Fulton exchanges-370, 468, 472

As other NPA's & NXX's become available, these will be added to calling plans.

Issued August 28, 1998 Effective September 28, 1998

Trevor R. Bonnstetter, General Manager
2. Exchange Calling Scope

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Calling Scope</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wingo</td>
<td>Lowes 502-674</td>
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<td>Paducah *</td>
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<tr>
<td></td>
<td>Symsonia 502-851</td>
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<tr>
<td></td>
<td>Water Valley 502-355</td>
</tr>
<tr>
<td></td>
<td>West Plains 502-658</td>
</tr>
</tbody>
</table>

3. Rates and Charges for Basic Area Calling

The monthly recurring flat rate that will be in addition to the monthly recurring access line charge to residence and business customers. The flat rate is applied per line.

<table>
<thead>
<tr>
<th>Residence</th>
<th>Business</th>
</tr>
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<tbody>
<tr>
<td>$2.75</td>
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</tbody>
</table>

Paducah exchanges-441, 442, 443, 444, 575, 554, 898, 415, 744, 534

As other NPA's & NXX's become available, these will be added to calling plans.

Issued August 28, 1998 Effective September 28, 1998

Trevor R. Bonnstetter, General Manager
3. Rates and Charges (con't)

3.1 Description (con't)

Usage Charges

Calls into the Extended Local Calling Scope will incur per minute of use charges. This will not affect calling with the local calling area. Local calls will not incur per minute of use charges. Usage charges will be distance sensitive and time-of-day sensitive, and will be applied to each minute of use.

The per minute of use charge rates will depend on the time in which the call occurs and the location to which the call is terminated. The rates are charged in increments of an initial rate period of one minute and additional minutes. The initial rate period is for connections of one minute or any fraction thereof. Each additional minute is billed on a per minute of use or any fraction thereof that the connection continues beyond the initial rate period. If a call is initiated in one rate period and continues into another rate period, the per minute charges will change accordingly for any minutes occurring in the next rate period.

<table>
<thead>
<tr>
<th>Distance (miles)</th>
<th>STANDARD 1st</th>
<th>additional</th>
<th>DISCOUNT 1st</th>
<th>additional</th>
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<tbody>
<tr>
<td>0 - 10</td>
<td>.05</td>
<td>.03</td>
<td>.025</td>
<td>.015</td>
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<tr>
<td>11 - 16</td>
<td>.07</td>
<td>.05</td>
<td>.035</td>
<td>.025</td>
</tr>
<tr>
<td>17 +</td>
<td>.10</td>
<td>.08</td>
<td>.05</td>
<td>.04</td>
</tr>
</tbody>
</table>

1 Distance is the airline mileage from rate center to rate center V&H measurements which is equivalent to the mileage measurement for long distance calls.

Issued September 21, 1995 Effective October 21, 1995

BY: Glen B. Sears, General Manager
3. Rates and Charges (con't)

3.2 Rate Periods for Per Minute of Use Charges

Standard Per Minute of Use Rates are in effect from 8:00 a.m. to 7:59 p.m. Monday through Friday.

Discount Per Minute of Use Rates are in effect from 8:00 p.m. to 7:59 a.m. Monday through Friday; all day on Saturdays and Sundays and all holidays.

Issued September 21, 1995 Effective October 21, 1995

BY: Glen B. Sears, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 21 1995
PURSUANT TO 807 KAR 5011,
SECTION 9 (1)
BY: FOR THE PUBLIC SERVICE COMMISSION
CALLER I.D. BOX OFFER

West Kentucky Rural Telephone is offering a promotion for a one (1) year period to all customers in its serving area starting from October 1, 1998. The offer consists of our customers agreeing to maintain Caller I.D. service preferably Caller I.D. Name and Number Delivery or Caller I.D. Name and Number Delivery on Call Waiting with West Kentucky Rural Telephone for a one (1) year period which in turn allows the customer a Caller I.D. box at no charge.

The value of this box that is being deferred is $25.00.

The regular monthly charges and applicable installation charges will still apply to the service.

West Kentucky Rural Telephone will provide a bill stuffer to the customers stating the promotion. Further advertisements will be made public in the local newspapers and radio stations and will periodically during the year remind the customers of the continuing promotion.

If a customer moves from the West Kentucky Rural Telephone service area, the customer will have the option to either return the box to us or purchase the box at the fee mentioned above.

If the customer does not pay their billing and ends in a disconnected status, the service representative will charge the customer for the Caller I.D. box. If the customer comes in to pay their disconnected bill, the charge for the Caller I.D. box will be credited to the account. This will not result in the customer having to pay for the box because of how our disconnected lines are worked. The original date of the order will remain the date from which the one year period is based as well as the two year warranty that is provided by the supplier.

If in the event of a remove and move the customer will not be penalized and have to pay for the box. The one-year period will remain in effect from the time the original order was issued. This information will be brought forward to the new telephone number.

If the customer already has the service, they are eligible for a “free” box. There will be a service order made denoting the date the order was placed for the box.

By: Trevor R. Bonnstetter, General Manager

Issued September 23, 1998 Effective October 1, 1998
THE ULTIMATE CALLING PLAN

West Kentucky Rural Telephone Cooperative will offer to its existing customers as well as any new customers the option to have the Ultimate Calling Plan. This plan will offer each customer local service, both business and residential and 8 different calling features at a discounted rate.

<table>
<thead>
<tr>
<th>Residence</th>
<th>Business</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Line Charge</td>
<td>$14.56</td>
</tr>
<tr>
<td>2. ACR</td>
<td>$2.00</td>
</tr>
<tr>
<td>3. Repeat Dialing</td>
<td>$3.00</td>
</tr>
<tr>
<td>4. Call Return</td>
<td>$3.00</td>
</tr>
<tr>
<td>5. Choice of:</td>
<td></td>
</tr>
<tr>
<td>Caller ID # only</td>
<td>$5.50</td>
</tr>
<tr>
<td>Caller ID N/#</td>
<td>$6.50</td>
</tr>
<tr>
<td>CIDCW #only</td>
<td>$7.50</td>
</tr>
<tr>
<td>CIDCW N/#</td>
<td>$8.50</td>
</tr>
<tr>
<td>6. Choice of:</td>
<td></td>
</tr>
<tr>
<td>Call Forward</td>
<td>$1.50</td>
</tr>
<tr>
<td>Call Forward Busy</td>
<td>$1.50</td>
</tr>
<tr>
<td>Call Forward N/A</td>
<td>$1.50</td>
</tr>
<tr>
<td>7. Call Waiting</td>
<td>$1.50</td>
</tr>
<tr>
<td>8. Call Conferencing</td>
<td>$1.50</td>
</tr>
<tr>
<td>9. Speed Dial-8</td>
<td>$1.50</td>
</tr>
<tr>
<td>10. Distinctive Ring 1</td>
<td>$3.00</td>
</tr>
<tr>
<td>Monthly Cost</td>
<td>$30.00</td>
</tr>
</tbody>
</table>

**Installation Charges do apply.**

Following Public Service Commission approval of this offering, the Telephone Cooperative will begin application of this Ultimate Calling Plan.

Issued May 14, 2001  Effective June 14, 2001

By: [Signature] Trevor R. Bonnstetter, General Manager

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 14 2001

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

[Signature]
SECRETARY OF THE COMMISSION
Emergency 911 Service

A. Description

Emergency 911 Service, “E-Phone” service, provides customers with limited access telephone service for emergency 911 calling, and other limited telephone calling access. The E-Phone service will allow the following:

1) 911 Dialing
2) Local Dialing - 5 local and extended local calls
3) Unlimited incoming calls – local and long distance
4) Unlimited originating 800 calls
5) Originating 0, 0+, and 1+ dialing
6) 411

B. Regulations

1) The service only applies to Residential Services
2) The service may only be obtained when ordered in conjunction with any company-provided internet and video bundled product offering. It is not a stand-alone service. Terms and conditions for WK’s internet and video offerings are provided under separate agreement.
3) Custom calling features, i.e., caller ID, conference calling are prohibited.
4) Free Directory Listings are not provided, and are only provided upon request at an additional charge.

C. Rates and Charges

1. 911 Access Line $1.00 per month
2. Local and extended local calls > allowance $.50 per call
3. White Page Directory Listing $1.00 per month

In addition, other customary fees, including, Federal Subscriber Line Charge, Universal Service Fee, 911 PSAP fee, and taxes apply.

Issued: April 30, 2010
By: Trevor R. Bonnstetter, CEO

Effective: May 1, 2010
West Kentucky Rural Telephone Cooperative Corporation, Inc.

Local Exchange Tariff - Part III

Primary Rate Interface (PRI) Services

Issued: April 9, 2010

By: Trevor R. Bonnstetter, CEO

Effective: April 12, 2010
# CONTENTS

## PRIMARY RATE INTERFACE (PRI)

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<tr>
<th>Section</th>
<th>Title</th>
<th>Page</th>
</tr>
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<td>DEFINITIONS</td>
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<td>SERVICE COMPONENTS</td>
<td>11</td>
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<td>RATES AND CHARGES</td>
<td>12</td>
</tr>
</tbody>
</table>

Issued: April 9, 2010

By: Trevor R. Bonnstetter, CEO

Effective: April 12, 2010
PRIMARY RATE INTERFACE (PRI)

1.1 GENERAL

a. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Service is a local exchange offering supported by the ISDN architecture.

b. ISDN-PRI Service provides a method of access to the telephone network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service provides connectivity between an ISDN-PBX or other ISDN-compatible CPE and a serving central office. The basic channel structure for Primary Rate Access is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel.

c. These channels may be used to connect the customer's CPE to the Public Circuit Switched Network (i.e., outward, inward, and two-way trunks).

d. ISDN-PRI Service provides circuit switched communication paths providing the end user with access to a variety of circuit switched services and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications.

e. Unless specified, the regulations for ISDN-PRI Service apply in addition to the general regulations set forth in Part I of the Company’s tariff.

f. ISDN-PRI Service and its optional features and functions are provided within a LATA from central offices where appropriate ISDN facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Charges Applicable under special conditions may apply as specified in Part I, Section 9 of the Company’s tariff.

Issued: April 9, 2010
By: Trevor R. Bonnstetter, CEO

Effective: April 12, 2010
PRIMARY RATE INTERFACE (PRI) (Cont'd)

1.2 REGULATIONS

a. The customer is responsible for providing Customer Premises Equipment (CPE) that is compatible with ISDN-PRI Service.

b. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN-PRI Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

c. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.

d. Suspension of service at the customer's request, as defined Part I of the Company's tariff, does not apply to ISDN-PRI Service.

e. Service Charges in Part II of the Company's tariff apply unless specific Service Connection Charges are otherwise stated in Section 1.7.

f. The minimum service period for ISDN-PRI Service is six months.

g. Verification and Emergency Interrupt Service is not available for ISDN-PRI Service.

h. Telephone numbers transmitted via the Optional or Standard Incoming Call Identification feature are intended solely for the use of the ISDN-PRI Service subscriber. Resale of this call identification information is prohibited by this tariff.

i. If a customer requests ISDN-PRI Service from an alternative central office other than that designated by the Company, then all charges applicable to Interexchange DigiLink Service, as defined, will apply in addition to the rates and charges included in this section. Under this arrangement, the customer will be provided with a foreign NXX and the local calling area (e.g., Extended Area Service) becomes that applicable to the foreign NXX.

j. Emergency 911 calls placed over ISDN-PRI Primary Rate Access Lines provisioned via this arrangement will be identified as the alternative serving central office NXX and not the non-ISDN compatible central office NXX. The Company shall not be liable for any loss or damages arising from the emergency calls placed from ISDN-PRI Primary Rate Access Lines provisioned via an alternative serving central office.

Issued: April 9, 2010
By: Trevor R. Bonnstetter, CEO

Effective: April 12, 2010
PRIMARY RATE INTERFACE (PRI) (Cont’d)

1.2 REGULATIONS (Cont’d)

k. This service is available only where the customer’s service location is within
the provisioning limitations as determined prior to installation of the service.
Should the customer’s service location exceed said limitations, service will be
provided where the Company has electrically compatible facilities available,
or where existing facilities can be made electrically compatible when
regenerated or extension service is provisioned.

l. In order to maintain the quality of ISDN-PRI Service, the Company reserves the
right to perform preventative maintenance and software updates to the network.
The Company has classified this maintenance as indicated below:

1) Scheduled Maintenance

Scheduled maintenance is used to perform such functions as hardware and
software upgrades and network optimization. The Company will perform
these tasks in a maintenance window that is anticipated to minimize disruption
of customer service and activity. The Company will provide advance notice of
all scheduled maintenance.

2) Demand Maintenance

Demand Maintenance may occur as a result of unexpected events and is
used when ISDN-PRI network elements are in jeopardy. The Company will
perform this type of maintenance at its discretion. Due to the nature of
demand maintenance prior notification may not be possible, however, the
customer will be informed when the maintenance has been completed.

m. One Directory Listing will be provided per D-Channel. Additional Listings are available
as specified in Part I of the Company’s tariff.

Issued: April 9, 2010
By: Trevor R. Bonnstetter, CEO

Effective: April 12, 2010
1.3 DEFINITIONS

B-Channel – A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.

D-Channel – A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.
PRIMARY RATE INTERFACE (PRI) (Cont’d)

1.4 FEATURES

a. Standard Features

1) Dynamic Allocation of Bandwidth

Allows the circuit switched voice and data services to share B-Channels and arrange them as a single trunk group. This allows incoming and outgoing circuit switched voice and data calls to utilize B-Channels on a call by call basis. Without this capability, each service will have a dedicated B-Channel.

2) Incoming Call Identification (Caller ID)

Provides the customer with the telephone number of the calling party. Incoming call identification is provided via the D-Channel associated with the incoming calls on a B-Channel to a PBX.

3) Clear Channel Capability

The B-Channels on ISDN-PRI are clear, since all signaling and control functions are handled by the D-Channel. This allows all 64 Kbps on each B-Channel to be used for customer information.

4) Digital Voice Transmission

All voice calls are transmitted using digital signaling.

5) Direct Inward Dialing Signaling

Permits incoming dialed calls from the exchange network to reach a specific number served by customer premises equipment (CPE) without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will out-pulse digits to the CPE that can further process the calls as desired.

6) PBX Station ID Capability

Allows the station users number (calling party) to be transmitted over the ISDN-PRI D-Channel from Direct Inward Dialing equipped CPE PBXs that use ISDN-PRI. This number is provided by the originating station and must have an associated Direct Inward Dialing telephone number working in the central office.

Issued: April 9, 2010
Effective: April 12, 2010

By: Trevor R. Bonnstetter, CEO
PRIMARY RATE INTERFACE (PRI) (Cont’d)

1.4 FEATURES (Cont’d)

b. Optional Features

7) **D-Channel Backup**

Provides backup for the D-Channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D-Channel if service to the primary D-Channel is interrupted.

8) **Network Ring Again**

Enables the customer to complete calls to a busy station without continually redialing. Certain equipment restrictions may apply.

9) **Incoming Call Identification (Caller ID Name and Number)**

Provides the customer with the telephone number and name of the calling party. Incoming call identification is provided via the D-Channel associated with incoming calls on a B-Channel to a PBX. Caller ID Blocking is available as stipulated in Part II of the Company’s tariff.
PRIMARY RATE INTERFACE (PRI) (Cont’d)

1.4 FEATURES (Cont’d)

b. Optional Features (Cont’d)

10) 2 B-Channel Transfer

If a call terminates at a given location, but is then forwarded to another location, two B-Channels between the Central Office and the original device are typically employed for the duration of the forwarded call. 2 B-Channel Transfer allows the central office switch to establish the call directly to the final destination and release the B-Channels going in and out of the forwarding device. This saves the customer PRI facilities and provides for more efficient CPE configuration. A common use of 2 B-Channel Transfer is illustrated below.

1. Outside station initiates call 555-1234.
2. DMS signals incoming call
3. PBX notifies DMS to forward call.
4. Call completes to Voice Mail.

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By: Trevor R. Bonnstetter, CEO

Effective: April 12, 2010
11) Circular Hunt

Circular Hunt provides the most efficient hunting sequence available, plus allows for much larger hunting groups than the standard ISDN-PRI packages. With Circular Hunt, an incoming call is completed to the next available B-Channel in sequence starting from the last B-Channel selected.

12) National ISDN-2 Protocol

National ISDN-2 Protocol is a communication protocol that governs interactions between the customer’s ISDN equipment and the telephone network. This protocol is more advanced than the original ISDN-PRI protocol technology. National ISDN-2 Protocol requires CPE that is capable of using the ISDN-2 Protocol.

13) E911 Call Screening

E911 Call Screening provides for the transmission of PBX or Key System station information via the ISDN-PRI facility to local emergency services authorities. This provides for the possible identification of the specific location of the calling station on a customer’s premises where a 911 call originated. This optional feature is available only in communities where local emergency authorities support E911 Call Screening in conjunction with the Company’s Private Switch Automatic Location Identification (PSALI) Service associated with E911 Service. This feature requires National ISDN-2 Protocol.
PRIMARY RATE INTERFACE (PRI) (Cont’d)

1.5 SERVICE COMPONENTS

The components for ISDN-PRI Service will be as follows:

Primary Rate Access Line
Primary Rate Interface
Primary Rate Channels

1) Primary Rate Access Line - Will provide a four-wire access loop from the customer premises to the serving central office. The transmission of this loop supports Clear Channel Capability.

2) Primary Rate Interface - Provides the multiplexing to support up to twenty-three (23) B-Channels at 64 Kbps and one (1) D-Channel for signaling also at 64 Kbps.

3) Primary Rate Channels - Will provide unlimited usage of channel that will allow either voice or data transmission up to 64 Kbps.

   i. Voice calls may be completed to both ISDN and non-ISDN lines.

   ii. Data Transmission on the B-Channels will be circuit switched at 64 Kbps within the switch and between ISDN-PRI compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.

   iii. The customer may choose to subscribe to additional non exchange based services. Initial choices for these services will be 800/888 Service. The subscription to these services is in addition to the charges for ISDN-PRI Service.

   iv. With any ISDN-PRI Primary Rate Access Line the customer is required to purchase 23 B-Channels and a D-Channel.
PRIMARY RATE INTERFACE (PRI) (Cont’d)

1.6 APPLICATION OF RATES

a. ISDN-PRI Primary Rate Access Lines furnished between a serving central office and the customer-designated premises will be charged at rates per each Primary Rate Access Line.

b. ISDN-PRI Primary Rate Access Line rates, including interoffice channels if applicable, apply in addition to Primary Rate Interface and Primary Rate Channel charges.

c. Rates and charges for optional features and functions are applied to each Primary Rate Interface for which the option is ordered.

1.7 RATES AND CHARGES

a. ISDN-PRI Primary Rate Access Line

Primary Rate Access Line is furnished between a serving central office and the customer's designated premises. Primary Rate Access Line charges apply per point of termination.

1) Primary Rate Access Line (Intraexchange)

<table>
<thead>
<tr>
<th></th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.544 Mbps</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Month to month*</td>
<td>$207.00</td>
<td>$300.00</td>
</tr>
<tr>
<td>12-23 months</td>
<td>$197.00</td>
<td>$200.00</td>
</tr>
<tr>
<td>24-35 months</td>
<td>$155.00</td>
<td>$150.00</td>
</tr>
<tr>
<td>36-59 months</td>
<td>$150.00</td>
<td>$105.00</td>
</tr>
<tr>
<td>60-84 months</td>
<td>$145.00</td>
<td>N/A</td>
</tr>
</tbody>
</table>

* Minimum Service Period for ISDN-PRI is six months.

2) Primary Rate Access Line (Interexchange)

The rates, charges and regulations applicable to Interexchange DigiLink Services, also apply for interexchange Primary Rate Access Lines.
PRIMARY RATE INTERFACE (PRI) (Cont’d)

1.7 RATES AND CHARGES (Cont’d)

b. Primary Rate Interface

1) Primary Rate Interface

<table>
<thead>
<tr>
<th>Two-Way</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per ISDN-PRI Primary Rate Access Line</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Month to month</td>
<td>$199.00</td>
<td>$230.00</td>
</tr>
<tr>
<td>12-23 months</td>
<td>$189.00</td>
<td>$130.00</td>
</tr>
<tr>
<td>24-35 months</td>
<td>$169.00</td>
<td>$115.00</td>
</tr>
<tr>
<td>36-59 months</td>
<td>$151.00</td>
<td>$100.00</td>
</tr>
<tr>
<td>60-84 months</td>
<td>$131.00</td>
<td>N/A</td>
</tr>
</tbody>
</table>

c. ISDN-PRI Services will be available in combinations of Primary Rate Channels according to the limits of the Company central office type. Customers will choose the most appropriate combination(s) and will be billed for the services as appropriate. The initial configuration must be 23 B-Channels and 1 D-Channel.

1) B-Channel Charge, each channel

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month to month</td>
<td>$19.00</td>
</tr>
<tr>
<td>12-23 months</td>
<td>$17.00</td>
</tr>
<tr>
<td>24-35 months</td>
<td>$15.00</td>
</tr>
<tr>
<td>36-59 months</td>
<td>$14.00</td>
</tr>
<tr>
<td>60-84 months</td>
<td>$13.00</td>
</tr>
</tbody>
</table>

2) Initial D-Channel

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month to month</td>
<td>$19.00</td>
</tr>
<tr>
<td>12-23 months</td>
<td>$17.00</td>
</tr>
<tr>
<td>24-35 months</td>
<td>$15.00</td>
</tr>
<tr>
<td>36-59 months</td>
<td>$14.00</td>
</tr>
<tr>
<td>60-84 months</td>
<td>$13.00</td>
</tr>
</tbody>
</table>

Issued: April 9, 2010

Effective: April 12, 2010

By: Trevor R. Bonnstetter, CEO
### PRIMARY RATE INTERFACE (PRI) (Cont’d)

#### 1.7 RATES AND CHARGES (Cont’d)

**d. Optional Features**

<table>
<thead>
<tr>
<th>Description</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) D-Channel Backup*&lt;br&gt; each channel</td>
<td>$50.00</td>
<td>$20.00</td>
</tr>
<tr>
<td>2) Network Ring Again&lt;br&gt; Per Primary Rate Interface**&lt;br&gt; (Available with Two-Way Primary Rate Interface only)</td>
<td>160.00</td>
<td>0.00</td>
</tr>
<tr>
<td>3) Incoming Call Identification&lt;br&gt; (Caller ID Name and Number)&lt;br&gt; Per Primary Rate Interface</td>
<td>100.00</td>
<td>0.00</td>
</tr>
<tr>
<td>4) 2 B-Channel Transfer**&lt;br&gt; Per Primary Rate Interface</td>
<td>75.00</td>
<td>100.00</td>
</tr>
<tr>
<td>5) Circular Hunt**&lt;br&gt; Per Primary Rate Interface</td>
<td>25.00</td>
<td>100.00</td>
</tr>
<tr>
<td>6) National ISDN-2 Protocol**&lt;br&gt; Per Primary Rate Interface</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>7) E911 Call Screening**&lt;br&gt; Per Primary Rate Interface (up to 100 station numbers)</td>
<td>125.00</td>
<td>150.00</td>
</tr>
<tr>
<td>8) Remote Call Forwarding</td>
<td>$25.00</td>
<td>0.00</td>
</tr>
<tr>
<td>9) Overflow Routing</td>
<td>$25.00</td>
<td>0.00</td>
</tr>
<tr>
<td>10) Call by Call Services</td>
<td>$15.00</td>
<td>125.00</td>
</tr>
<tr>
<td>11) Outbound ANI over T1</td>
<td>$50.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

* Available only to customers subscribing to more than one Primary Rate Interface.

** Certain equipment restrictions apply.

---

** Issued: April 9, 2010  
By: Trevor R. Bonnstetter, CEO  
Effective: April 12, 2010
PRIMARY RATE INTERFACE (PRI) (Cont’d)

1.7 RATES AND CHARGES (Cont’d)

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>$115.00</td>
<td>$285.00</td>
</tr>
</tbody>
</table>

- **e. Optional Feature Packages**
  1. **Premium Package***
     - Includes: National ISDN-2 Protocol***, E911 Call Screening***, Incoming Call Identification (Caller ID Name and Number), and 2 B-Channel Transfer**
     - Per Primary Rate Interface $115.00 $285.00

  * Only available for customers subscribing to ISDN Primary Rate Interface Two-Way under a Term Discount Plan
  ** Certain equipment restrictions apply

- **f. Move Charge**
  
  A Move Charge, per ISDN-PRI Primary Rate Access Line, applies for each Primary Rate Access Line moved to a new location in the same building. This Move Charge is equal to the sum of the Primary Rate Access Line nonrecurring charge, Service Change Charge - Inside Moves and Premises Visit Charge specified in Section 1.7 g.(4).

- **g. Service Connection Charges**
  
  1) **Service Establishment Charges** are applicable for each ISDN-PRI Primary Rate Access Line ordered, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination. The non-recurring charges associated with service establishment are found in Section 1.7 a, b and c.

  2) **Service Change Charges** are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing Primary Rate Access Line. A Service Change Charge is applicable for each Primary Rate Access Line associated with the customer request (in lieu of a Service Establishment Charge).
1.7 RATES AND CHARGES (Cont’d)

3) Premise Visit Charges are applicable per Primary Rate Access Line, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

4) Charges

Non-Recurring Charges

(a) Service Change Charge per Primary Rate Access Line

(i) For termination change at the same premises, physical, per PRI interface $165.00

(ii) For termination change at the same premises, Programming, per PRI interface 35.00

(b) Premises Visit Charge per Primary Rate Access Line or for an inside move 125.00

h. Termination Liability Charges

1) If a customer chooses to disconnect all or a portion of the Term Discount Plan (TDP) period, Termination Liability Charges will apply to those circuits that are disconnected. If a customer disconnects any portion of the TDP service prior to the end of month six, the customer will be liable for 100% of the payments remaining for the first six months and 50% of the payments remaining for the rest of the Plan. If a customer disconnects any portion of the TDP Service after the end of the sixth month, the customer will be liable for 50% of the payments remaining for the rest of the plan.
PRIMARY RATE INTERFACE (PRI) (Cont’d)

1.7 RATES AND CHARGES (Cont’d)

h. Termination Liability Charges (Cont’d)

2) Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase causes a customer’s rates to exceed the original rates in effect at the beginning of the TDP, the customer may cancel the TDP without incurring termination liability charges.

3) The customer can extend TDP commitment periods at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will apply toward the new plan selected.

4) At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates. If the customer does not select a new TDP, the prevailing rates applicable for the expired TDP will continue in effect for as long as the customer chooses to continue subscribing to the ISDN-PRI services installed under the expired TDP. Additional ISDN-PRI services installed after the TDP expiration date will not be eligible for the TDP rates and will be charged at the prevailing month to month rates unless the customer selects a TDP for those services.
West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Hardin Exchange

Benton Exchange
South Central Bell Telephone Co.
By:

Fairdealing Exchange
West Kentucky
R. T. C. C.

Kirksey Exchange
West Kentucky
Tel. Co.

Murray Exchange
South Central Bell Telephone Co.
By:

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 07 1985

PURSUANT TO 804 KARS 011,
SECTION 9.1

By: J. Geoghegan

Issued 9/17/85  Effective 10/7/85

By: West Kentucky R. T. C Co.
Manager
West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Folsomdale Exchange

Paducah Exchange
Southern Bell Tel. & Tel. Co.

Fancy Farm Exchange
West Kentucky R. T. C. C.

Lowes Exchange
West Kentucky R. T. C. C.

Mayfield Exchange
Southern Bell Tel. & Tel. Co.

Issued 2/1/70 Effective 2/1/70

BY: West Kentucky R. T. C. C.

Manager